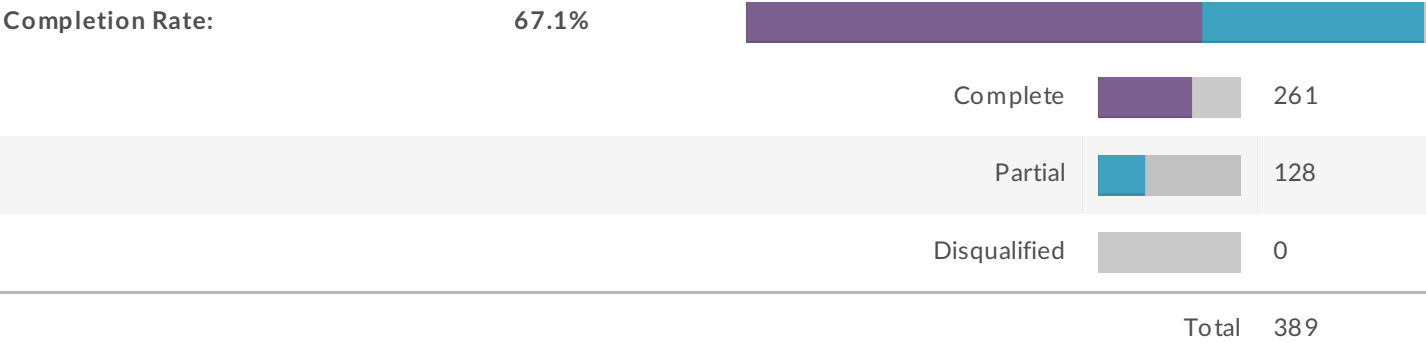
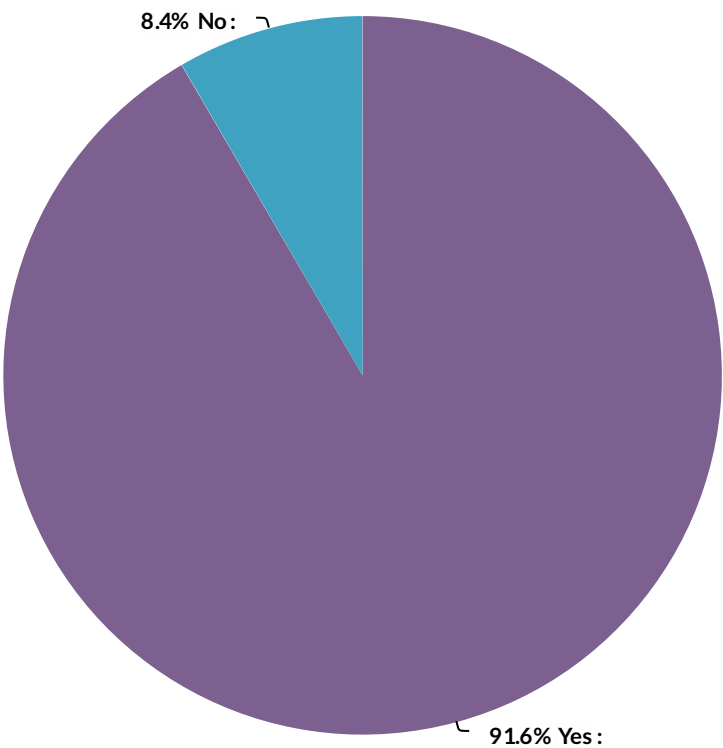


Pubilc Survey Results - 201604

1. Response Counts



2. Are you currently married?



Value	Percent	Count
Yes	91.6%	317
No	8.4%	29
Total		346

3. What is your age group?

	18-24	25-34	35-44	45-54	55-64	65+
Yourself	6 1.8%	68 20.4%	81 24.3%	63 18.9%	59 17.7%	56 16.8%
Spouse	5 1.6%	65 21.3%	79 25.9%	54 17.7%	59 19.3%	43 14.1%

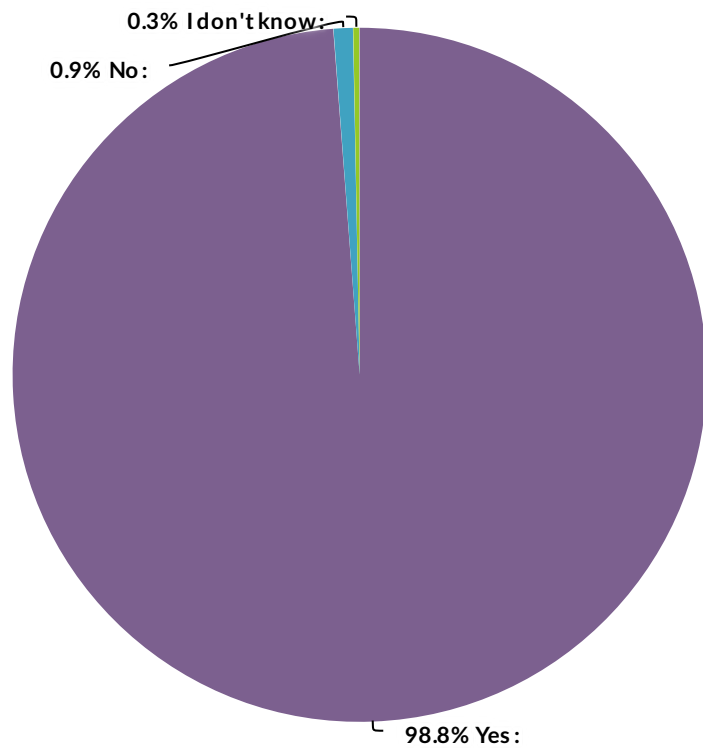
4. Besides you and your spouse (if applicable), how many people live in your home and what are their ages?

	None	1	2	3	4	5 or more
Under 4	148 55.2%	57 21.3%	38 14.2%	11 4.1%	8 3.0%	6 2.2%
4 - 6	151 59.9%	67 26.6%	26 10.3%	3 1.2%	3 1.2%	2 0.8%
7 - 10	165 63.7%	59 22.8%	30 11.6%	3 1.2%	1 0.4%	1 0.4%
11 - 14	160 64.3%	61 24.5%	22 8.8%	2 0.8%	2 0.8%	2 0.8%
15 - 18	170 73.6%	34 14.7%	19 8.2%	6 2.6%	1 0.4%	1 0.4%
18+	157 65.4%	43 17.9%	27 11.3%	8 3.3%	3 1.3%	2 0.8%

5. During a typical school day, how many vehicles are being used by your family during the given times below?

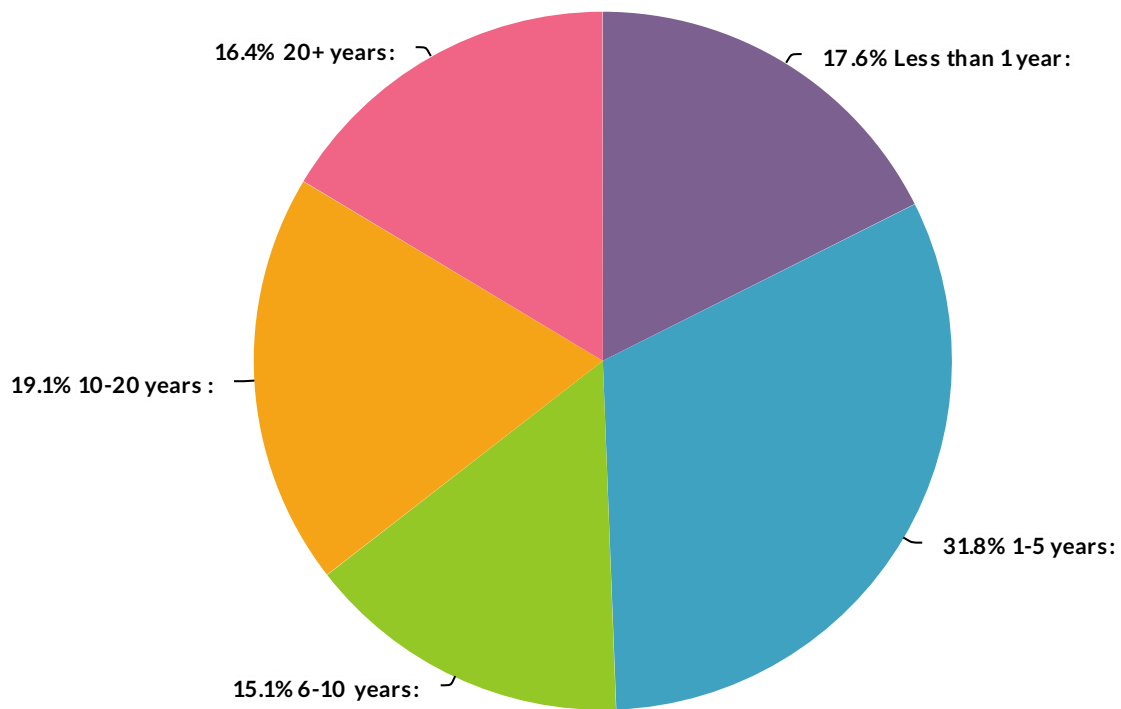
	1	2	3	4 or more
Midnight - 5 AM	87 73.7%	23 19.5%	5 4.2%	3 2.5%
5 AM - 8 AM	137 55.9%	93 38.0%	9 3.7%	7 2.9%
8 AM - Noon	141 49.6%	120 42.3%	17 6.0%	10 3.5%
Noon - 3 PM	135 49.8%	111 41.0%	19 7.0%	12 4.4%
3 PM - 5 PM	138 49.3%	113 40.4%	22 7.9%	12 4.3%
5 PM - 8 PM	158 56.8%	101 36.3%	13 4.7%	9 3.2%
8 PM - Midnight	124 72.5%	38 22.2%	6 3.5%	5 2.9%

6. Do you currently live within the official Elk Ridge City boundaries?



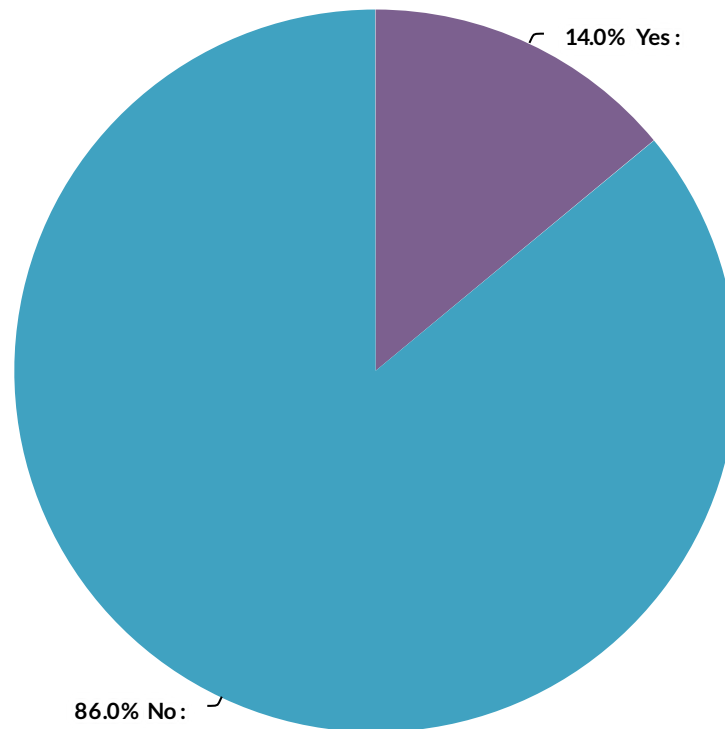
Value	Percent	Count
Yes	98.8%	320
No	0.9%	3
I don't know	0.3%	1
Total		324

7. How many years have you lived in Elk Ridge?



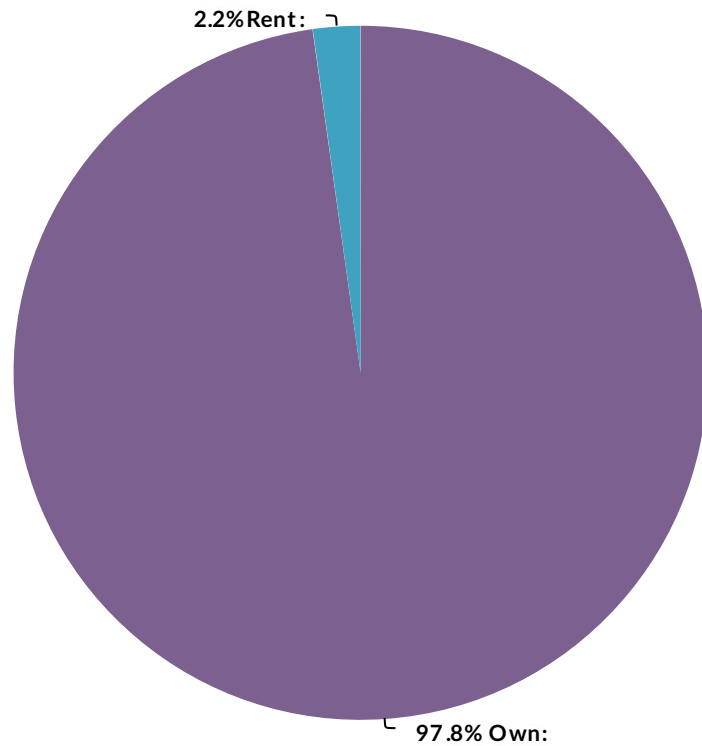
Value	Percent	Count
Less than 1 year	17.6%	57
1-5 years	31.8%	103
6-10 years	15.1%	49
10-20 years	19.1%	62
20+ years	16.4%	53
Total		324

8. Have you lived in more that one home in Elk Ridge?



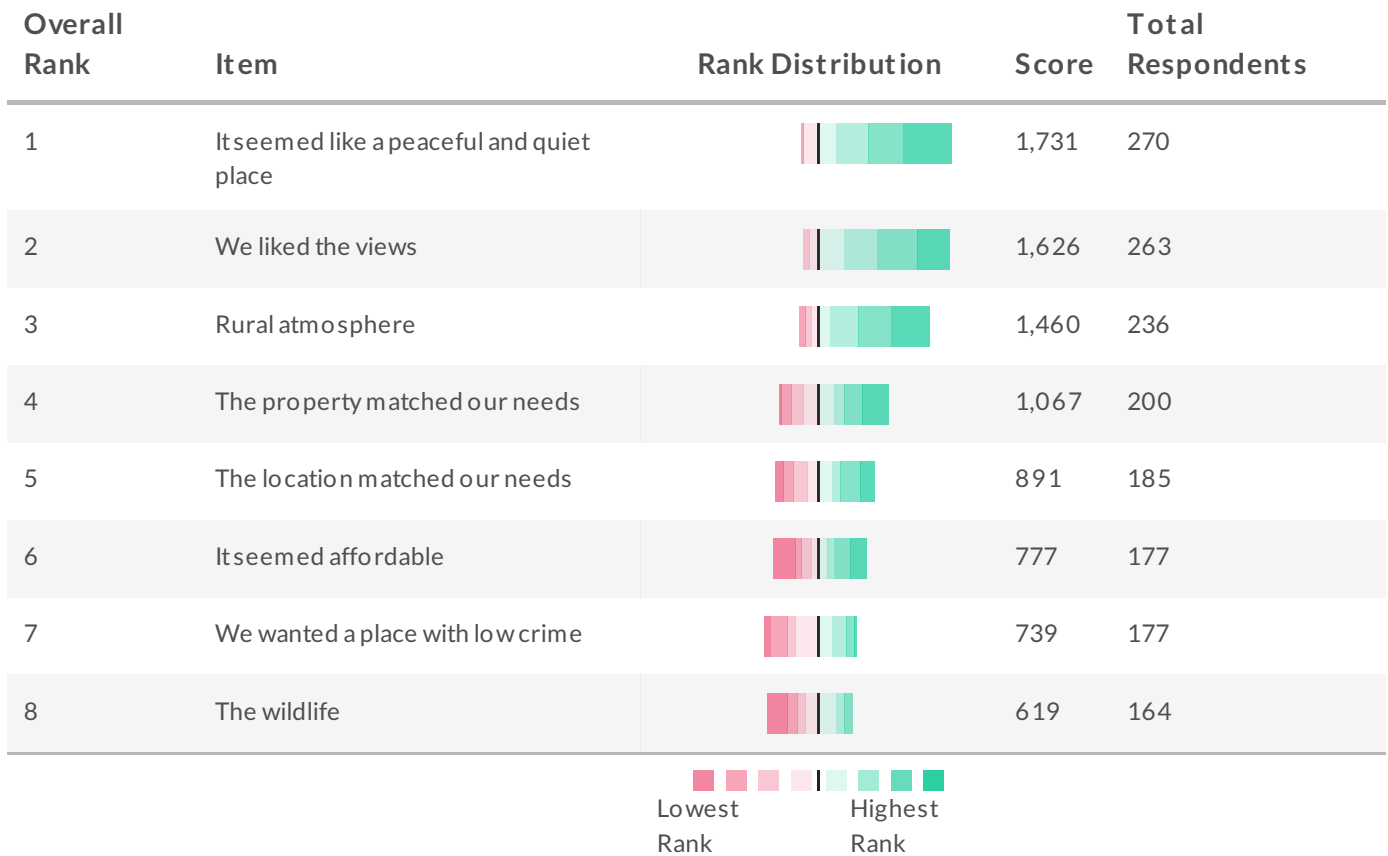
Value	Percent	Count
Yes	14.0%	45
No	86.0%	276
Total		321

9. Do you own your home or are you renting?

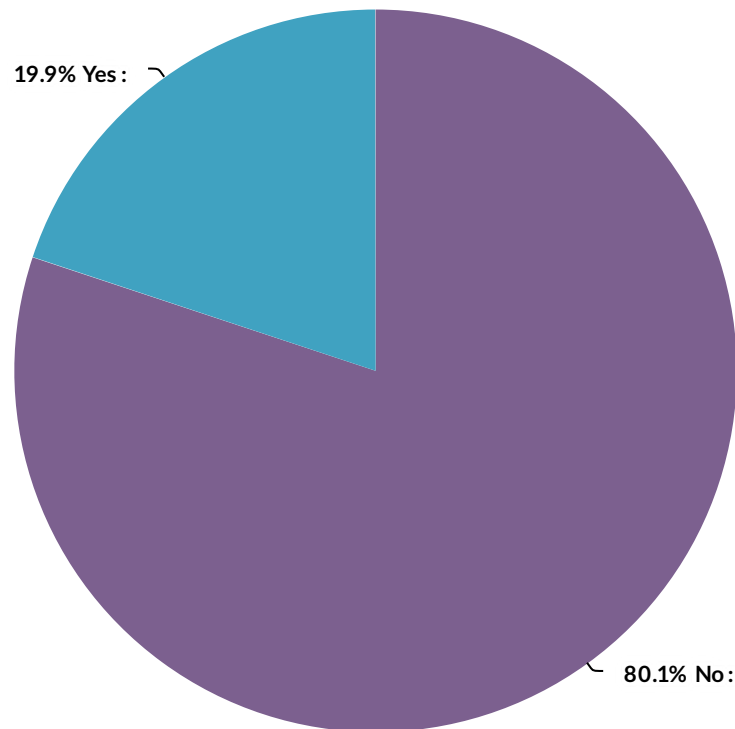


Value	Percent	Count
Own	97.8%	317
Rent	2.2%	7
Total		324

10. Put in order the reason(s) you originally moved to Elk Ridge

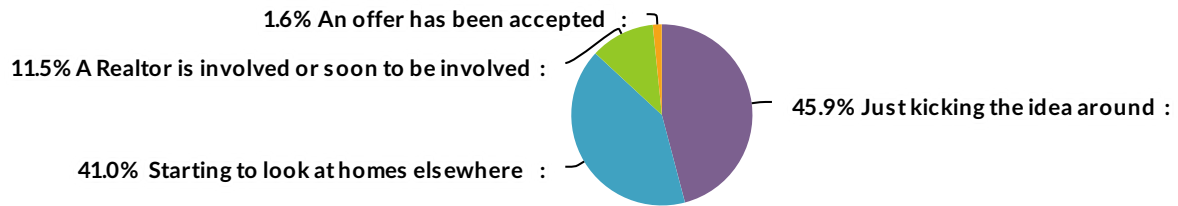


11. Are you thinking about moving out of Elk Ridge any time soon?



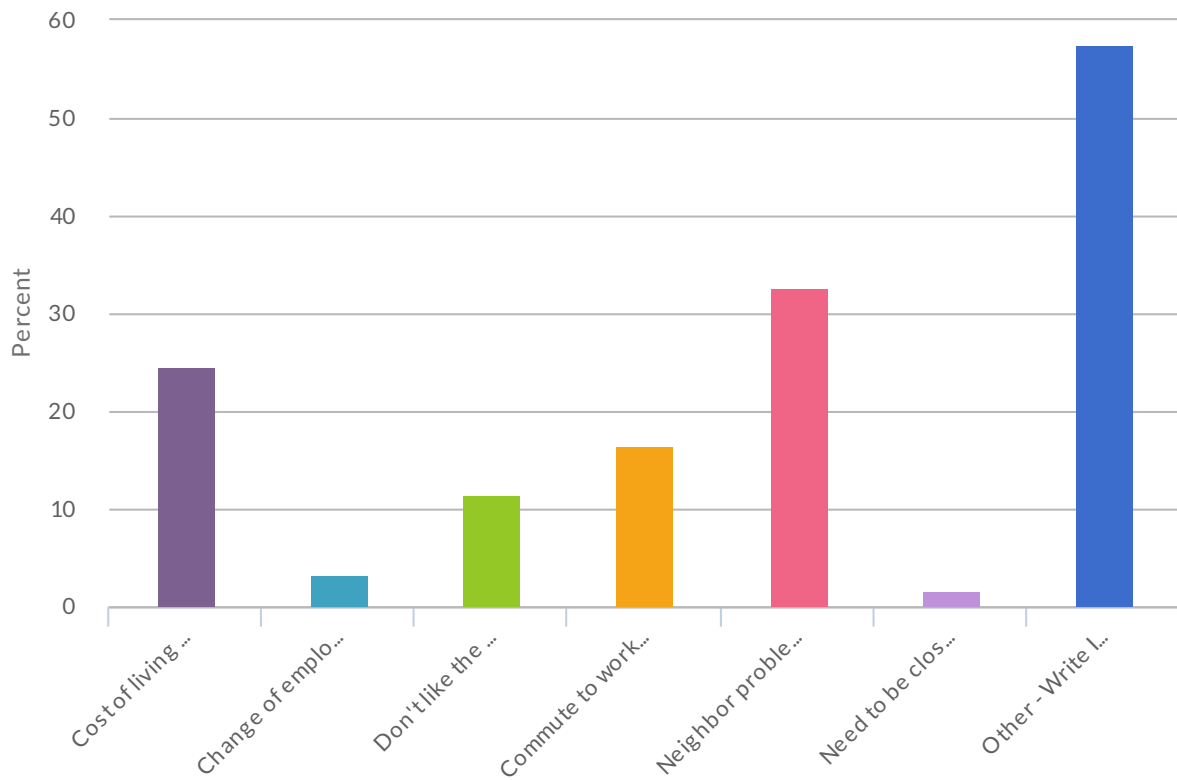
Value	Percent	Count
No	80.1%	254
Yes	19.9%	63
Total		317

12. Select the statement that best describes your current plans to move



Value	Percent	Count
Just kicking the idea around	45.9%	28
Starting to look at homes elsewhere	41.0%	25
A Realtor is involved or soon to be involved	11.5%	7
An offer has been accepted	1.6%	1
Total		61

13. Please select the reason(s) you are or might be moving



Value	Percent	Count
Cost of living is to high	24.6%	15
Change of employment	3.3%	2
Don't like the snow	11.5%	7
Commute to work is to far	16.4%	10
Neighbor problems	32.8%	20
Need to be closer to family	1.6%	1
Other - Write In (Required)	57.4%	35

14. Rate your overall experience living in Elk Ridge

NPS Score:

-22.9



Promoters 24.6%



15

Passives 27.9%



17

Detractors 47.5%



29

Total 61

15. How satisfied are you with the following services provided by the city?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Garbage pickup	5 1.6%	13 4.2%	33 10.6%	150 48.2%	110 35.4%
Snow removal	14 4.5%	38 12.2%	34 10.9%	136 43.7%	89 28.6%
Notary	3 1.0%	3 1.0%	233 74.9%	49 15.8%	23 7.4%
Bookmobile	11 3.5%	11 3.5%	231 74.3%	35 11.3%	23 7.4%
Water	36 11.6%	84 27.0%	48 15.4%	95 30.5%	48 15.4%
Sewer	20 6.4%	23 7.4%	65 20.9%	133 42.8%	70 22.5%

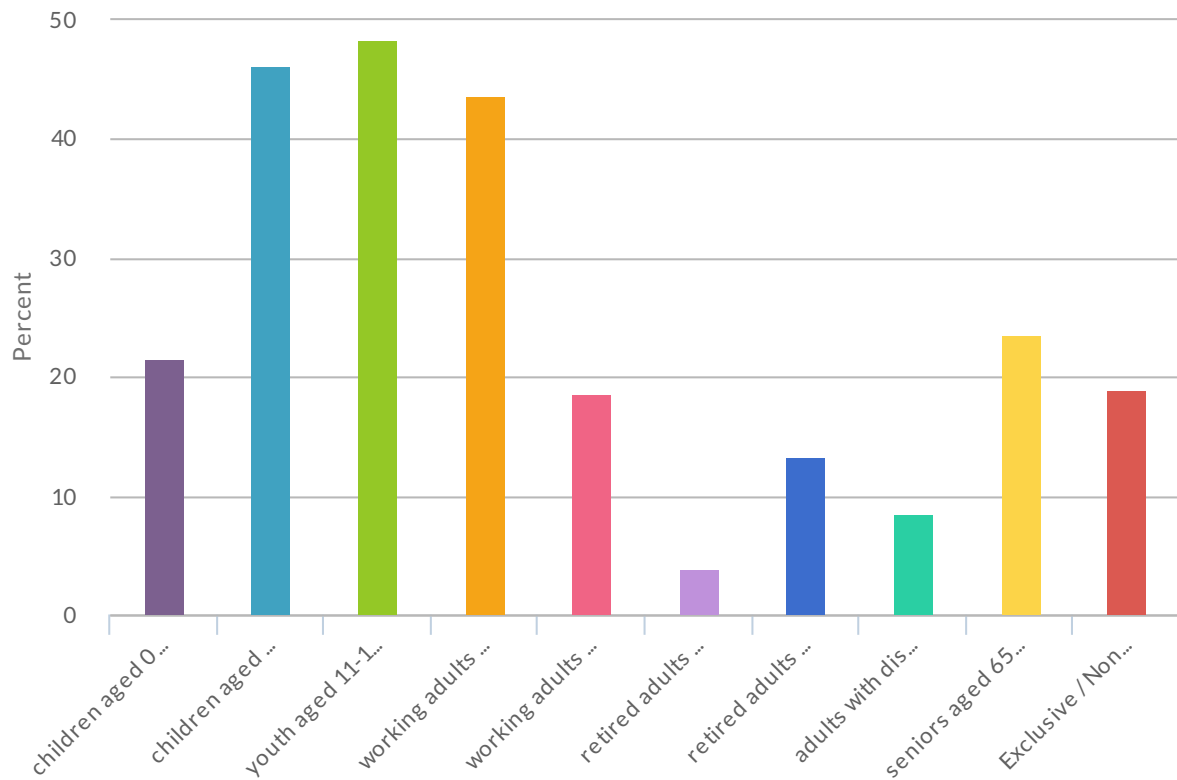
16. How satisfied are you with the following infrastructure items?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Roads	31 10.0%	86 27.7%	55 17.7%	117 37.7%	21 6.8%
Parks	24 7.7%	44 14.2%	71 22.9%	134 43.2%	37 11.9%
Storm drains	17 5.5%	30 9.7%	116 37.4%	114 36.8%	33 10.6%
Trails	31 10.0%	58 18.7%	112 36.1%	81 26.1%	28 9.0%

17. How satisfied are you with the following public safety services?

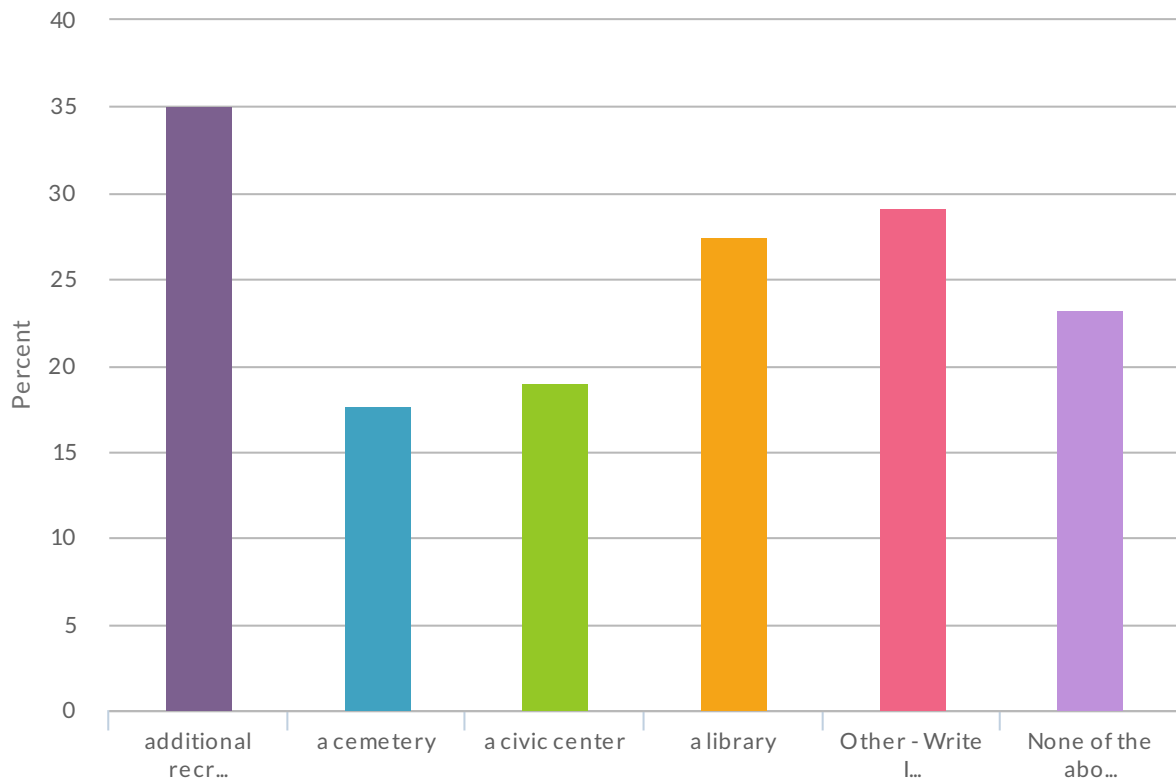
	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Law enforcement	20 6.5%	32 10.3%	80 25.8%	134 43.2%	44 14.2%
Fire department	8 2.6%	4 1.3%	94 30.3%	143 46.1%	61 19.7%
Emergency medical	7 2.3%	6 1.9%	132 42.6%	113 36.5%	52 16.8%
Animal control	36 11.6%	33 10.6%	121 39.0%	95 30.6%	25 8.1%

18. When it comes to the city meeting the needs of its residents, which age groups are you most concerned about?



Value	Percent	Count
children aged 0-3	21.6%	66
children aged 4-10	46.2%	141
youth aged 11-17	48.5%	148
working adults aged 18-55	43.6%	133
working adults aged 55+	18.7%	57
retired adults aged 54 and under	3.9%	12
retired adults aged 55 thru 64	13.4%	41
adults with disabilities	8.5%	26
seniors aged 65 and above	23.6%	72
Exclusive / None of the above	19.0%	58

19. Which of the following public projects are needed for the city to better meet the needs of its residents?



Value	Percent	Count
additional recreation facilities	35.1%	107
a cemetery	17.7%	54
a civic center	19.0%	58
a library	27.5%	84
Other - Write In (Required)	29.2%	89
None of the above	23.3%	71

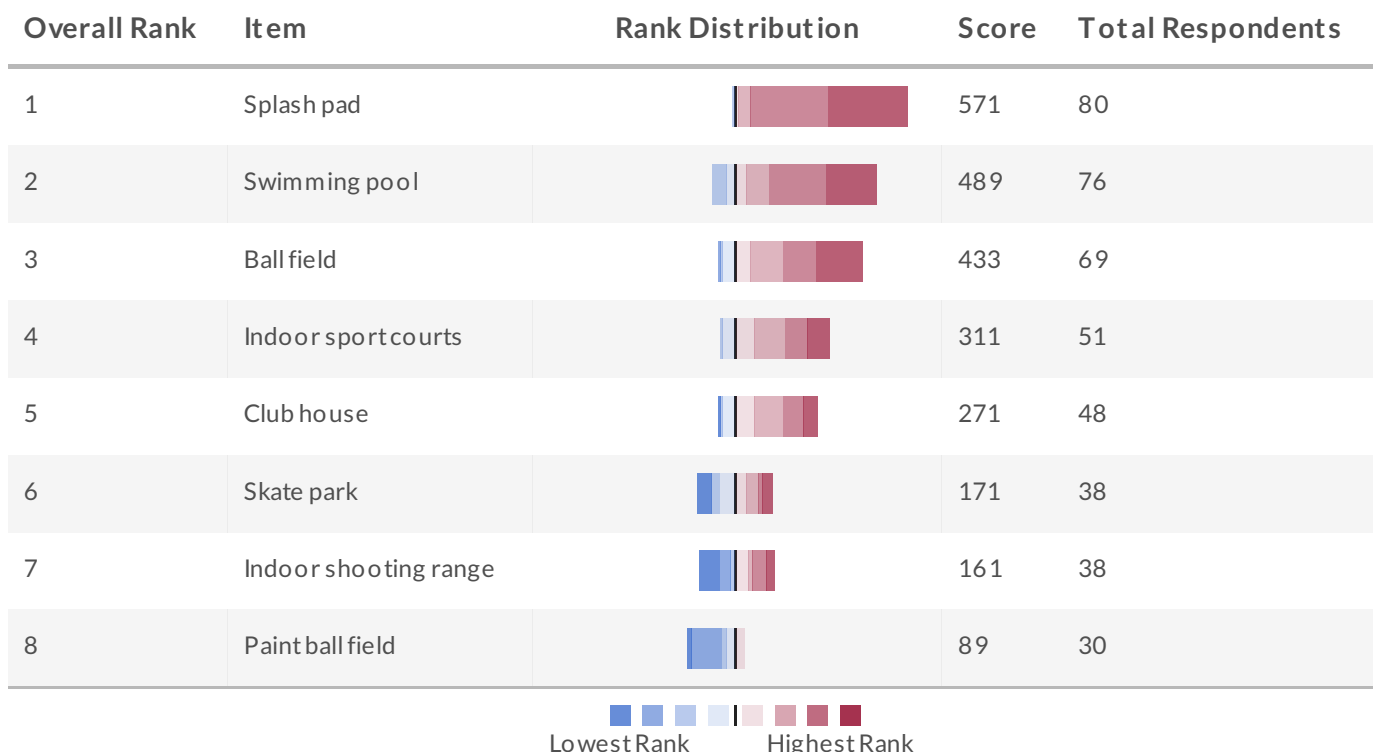
20. You indicated concern regarding the city's ability to meet the needs of the following age group(s). How satisfied are you that the city is currently meeting their needs?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
children aged 4-10	12 8.6%	31 22.1%	50 35.7%	40 28.6%	7 5.0%
youth aged 11-17	12 8.2%	34 23.1%	61 41.5%	36 24.5%	4 2.7%
working adults aged 18-55	6 4.5%	15 11.3%	60 45.1%	48 36.1%	4 3.0%
working adults aged 55+	0 0.0%	9 15.8%	26 45.6%	21 36.8%	1 1.8%
retired adults aged 54 and under	1 8.3%	0 0.0%	7 58.3%	3 25.0%	1 8.3%
retired adults aged 55 thru 64	5 12.2%	9 22.0%	11 26.8%	14 34.1%	2 4.9%
seniors aged 65 and above	5 6.9%	19 26.4%	24 33.3%	21 29.2%	3 4.2%
adults with disabilities	4 15.4%	4 15.4%	13 50.0%	5 19.2%	0 0.0%
children aged 0-3	3 4.6%	11 16.9%	28 43.1%	19 29.2%	4 6.2%

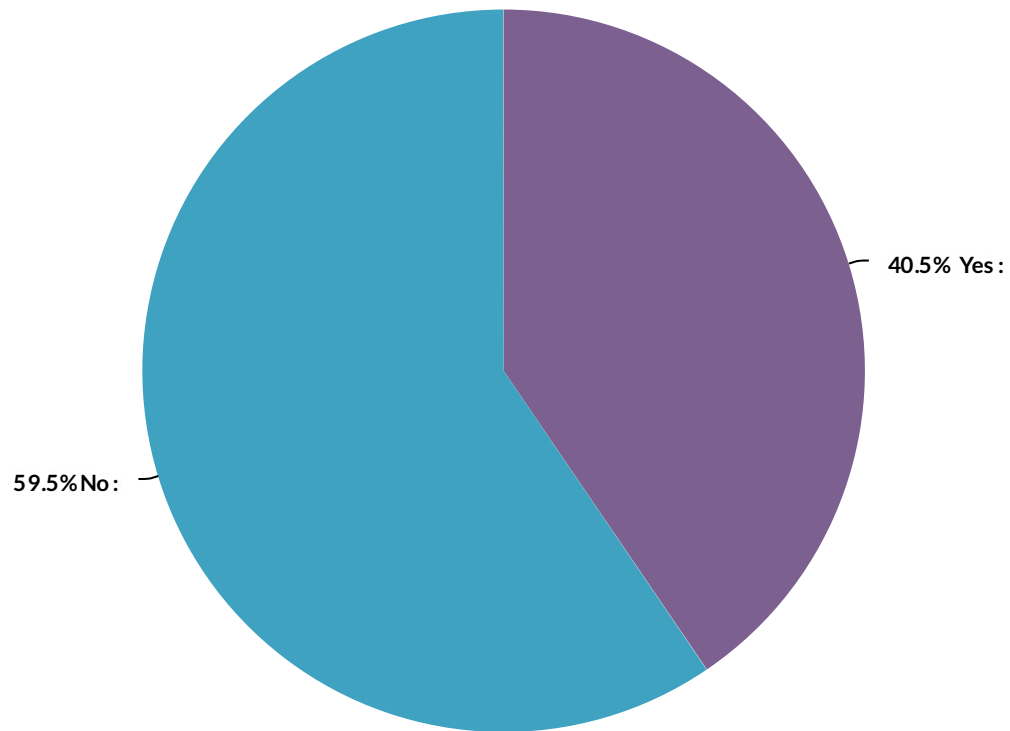
21. Although the following age groups are of lesser or no concern to you, how supportive would you be to build facilities specifically for their needs?

	Very Unsupportive	Unsupportive	Neutral	Supportive	Very Supportive
children aged 4-10	25 16.1%	21 13.5%	50 32.3%	47 30.3%	12 7.7%
youth aged 11-17	24 16.2%	15 10.1%	46 31.1%	54 36.5%	9 6.1%
working adults aged 18-55	26 16.7%	21 13.5%	67 42.9%	34 21.8%	8 5.1%
working adults aged 55+	31 13.3%	32 13.7%	98 42.1%	59 25.3%	13 5.6%
retired adults aged 54 and under	38 13.8%	43 15.6%	114 41.3%	72 26.1%	9 3.3%
retired adults aged 55 thru 64	38 15.3%	40 16.1%	97 39.0%	64 25.7%	10 4.0%
seniors aged 65 and above	35 15.8%	29 13.1%	81 36.7%	63 28.5%	13 5.9%
adults with disabilities	38 14.4%	25 9.5%	102 38.8%	80 30.4%	18 6.8%
children aged 0-3	40 17.8%	34 15.1%	89 39.6%	49 21.8%	13 5.8%

22. You indicated that addition recreational facilities are needed. Which of the following are most important?

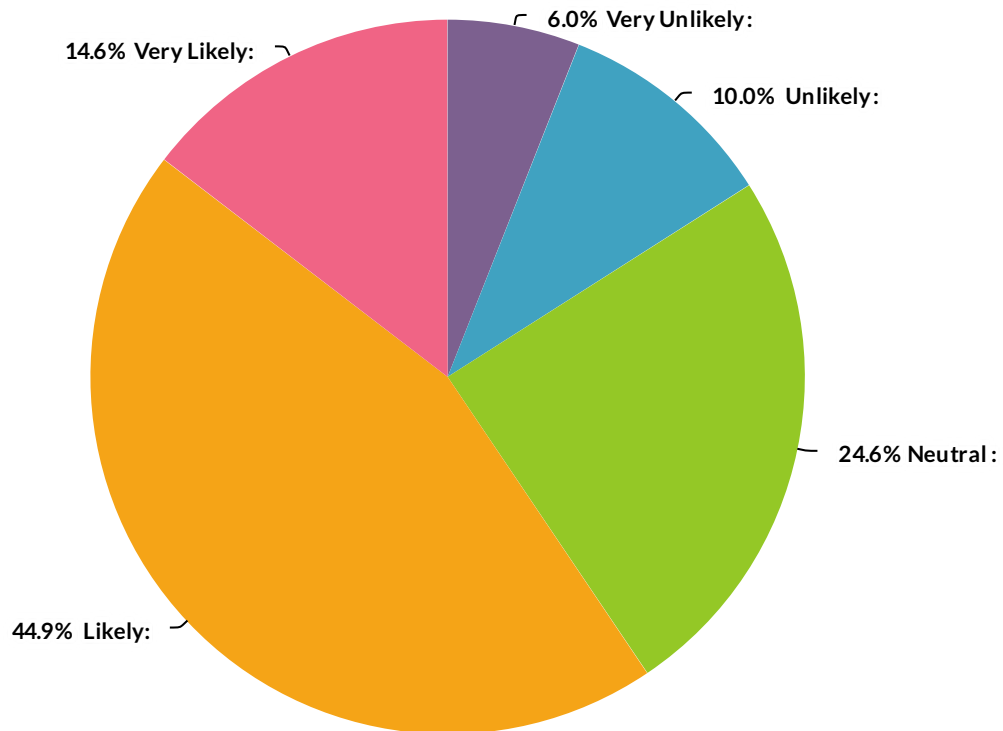


23. In the past 24 months have you ever spent time volunteering in a city project?



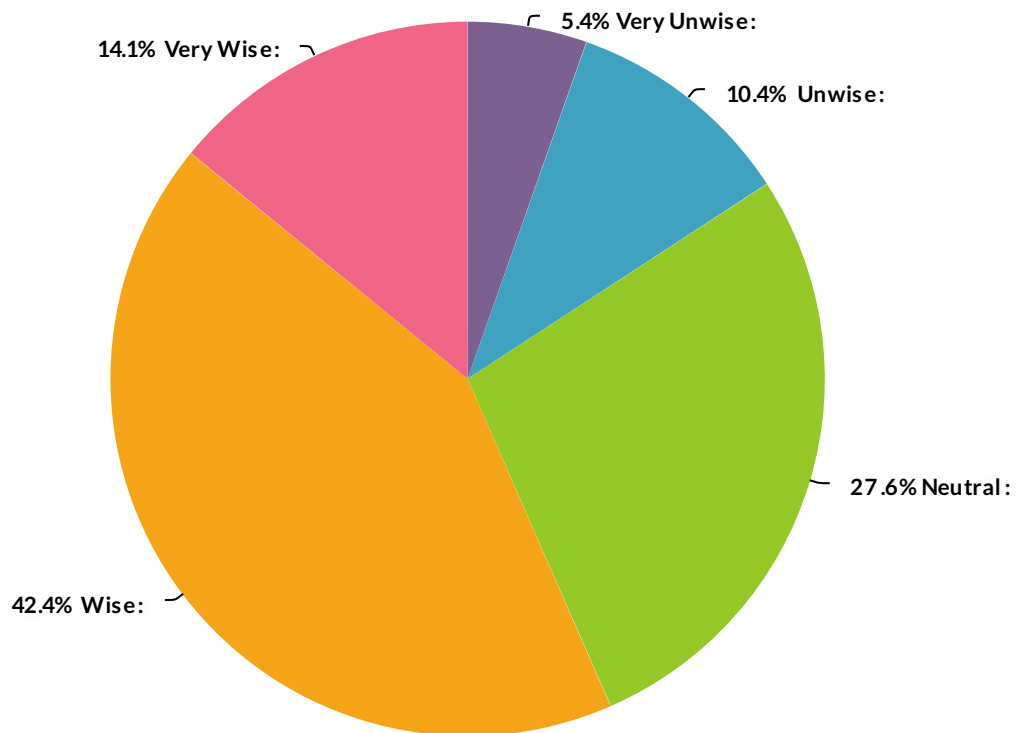
Value	Percent	Count
Yes	40.5%	121
No	59.5%	178
Total		299

24. How likely are you to volunteer in future city projects?



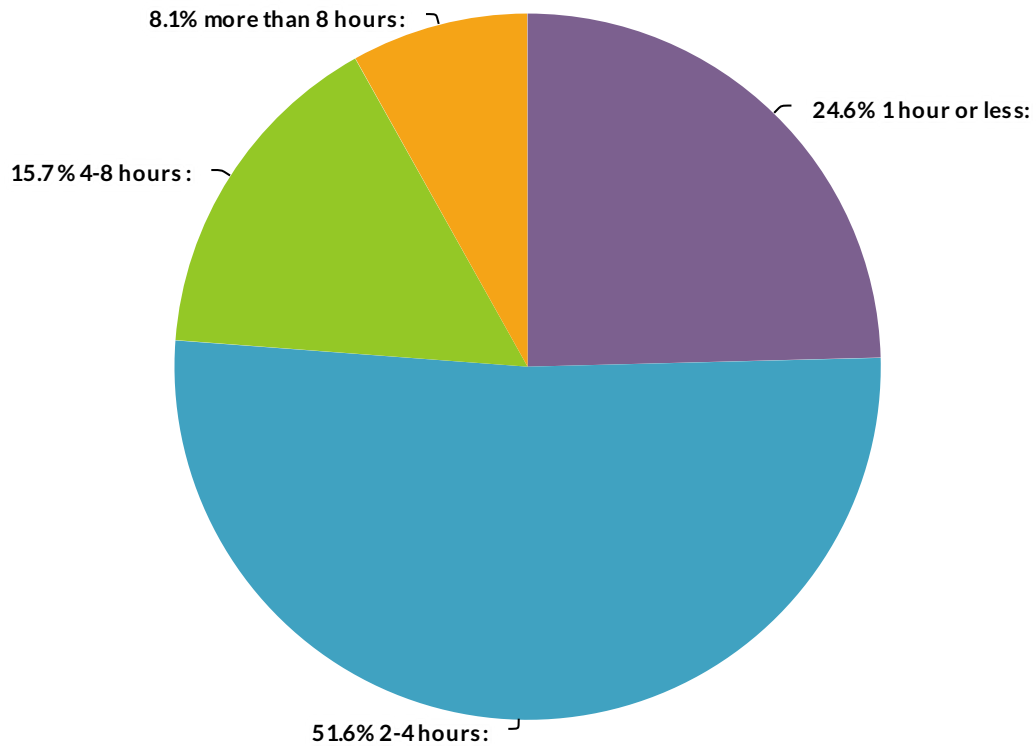
Value	Percent	Count
Very Unlikely	6.0%	18
Unlikely	10.0%	30
Neutral	24.6%	74
Likely	44.9%	135
Very Likely	14.6%	44
Total		301

25. How wise is it for the city to depend on volunteer work?



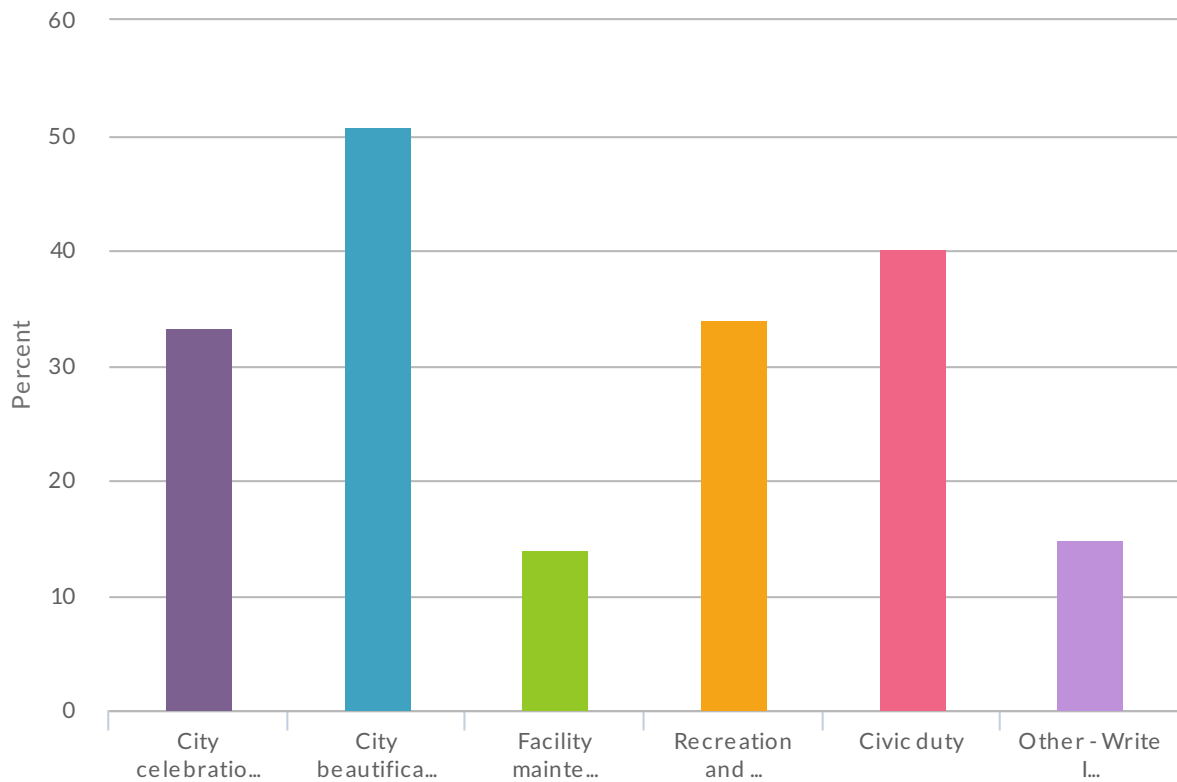
Value	Percent	Count
Very Unwise	5.4%	16
Unwise	10.4%	31
Neutral	27.6%	82
Wise	42.4%	126
Very Wise	14.1%	42
Total		297

26. How many hours would you be willing to volunteer in any given month?



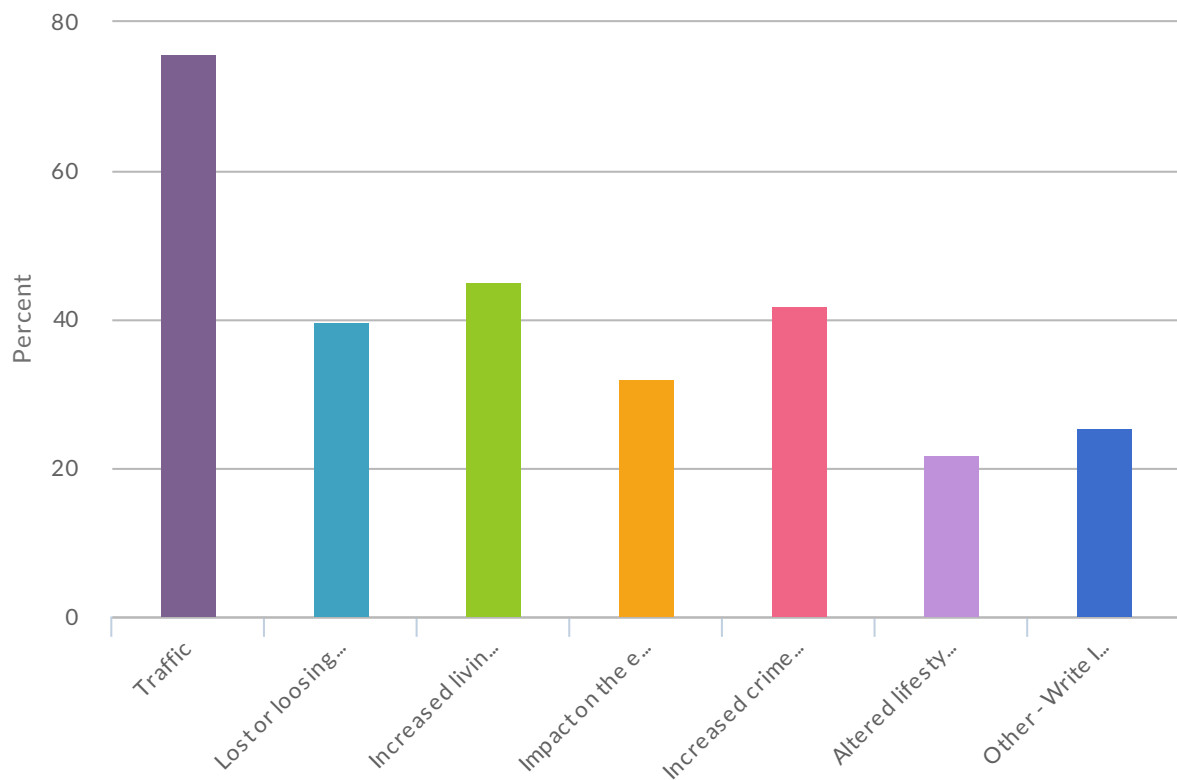
Value	Percent	Count
1 hour or less	24.6%	61
2-4 hours	51.6%	128
4-8 hours	15.7%	39
more than 8 hours	8.1%	20
Total		248

27. What types of projects would you be most interested in volunteering for?



Value	Percent	Count
City celebration	33.2%	81
City beautification	50.8%	124
Facility maintenance	13.9%	34
Recreation and sports	34.0%	83
Civic duty	40.2%	98
Other - Write In (Required)	14.8%	36

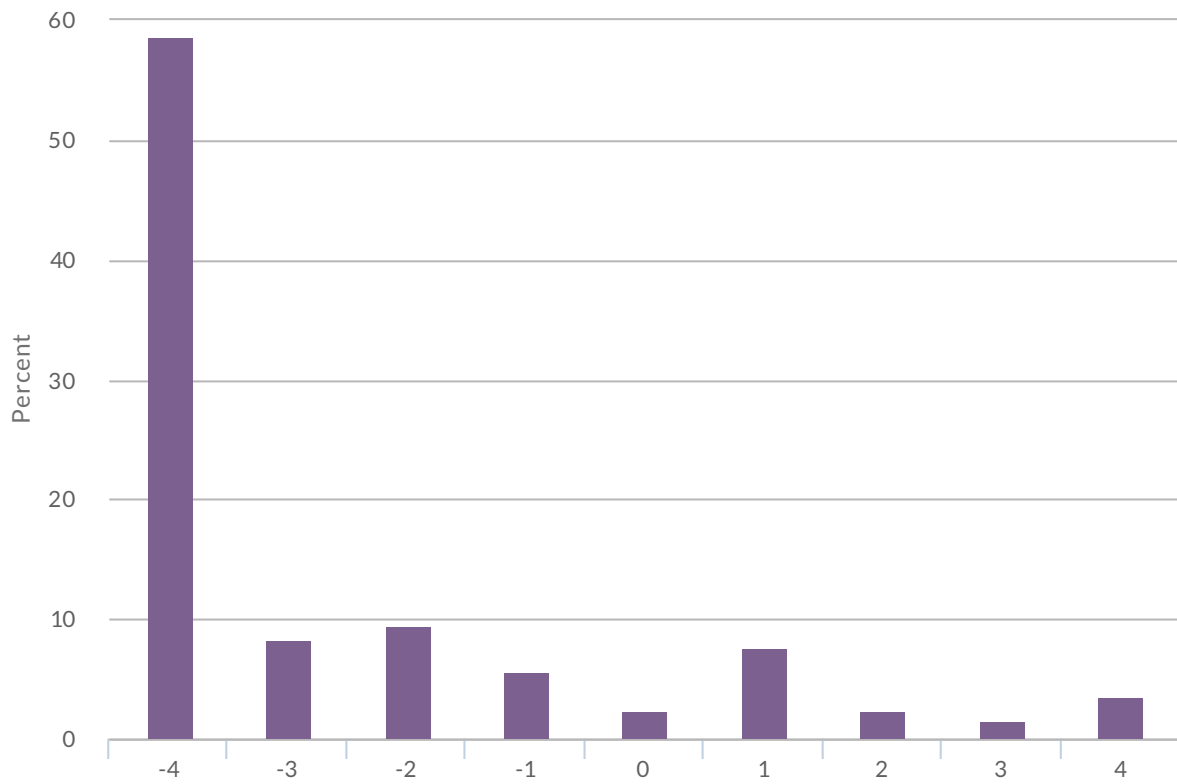
28. Which of the following do you feel are major issues resulting from our city's current and/or expected growth?



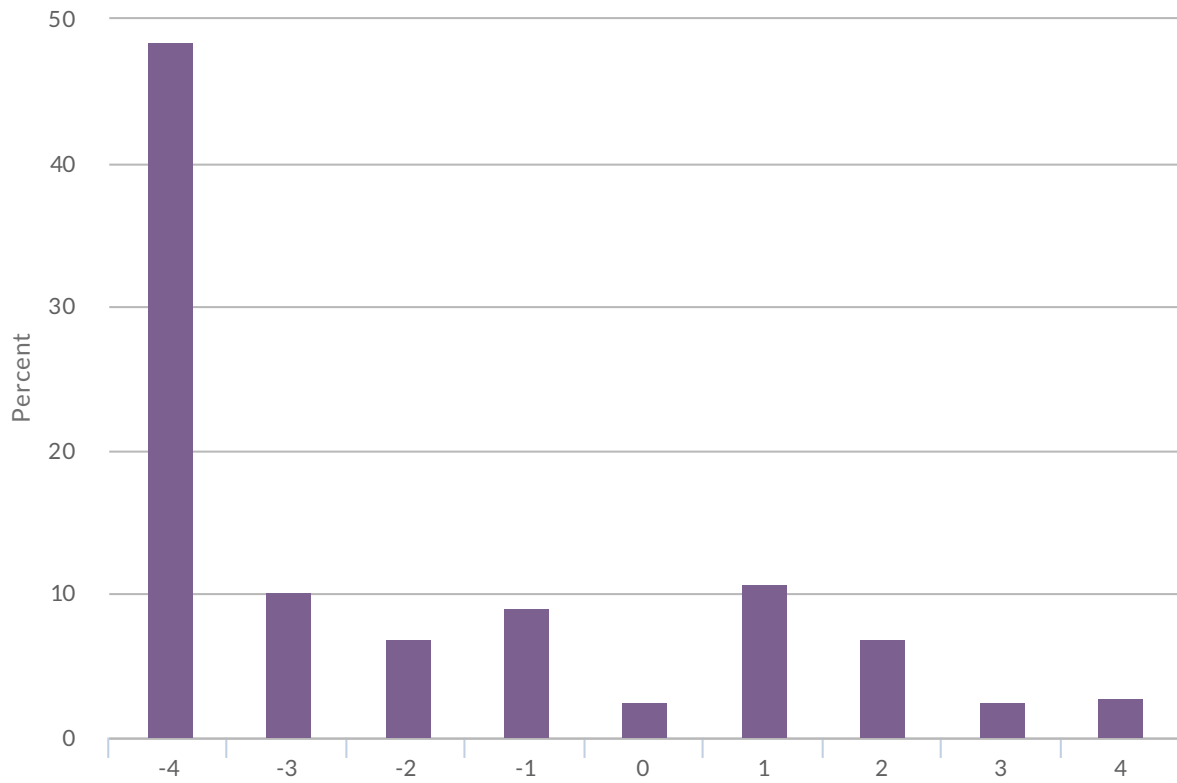
Value	Percent	Count
Traffic	75.8%	210
Lost or losing my view(s)	39.7%	110
Increased living expenses	45.1%	125
Impact on the environment	32.1%	89
Increased crime rate	41.9%	116
Altered lifestyle	22.0%	61
Other - Write In (Required)	25.6%	71

29. How favorable are you to each of the following multi-family dwelling types as Elk Ridge continues to grow:

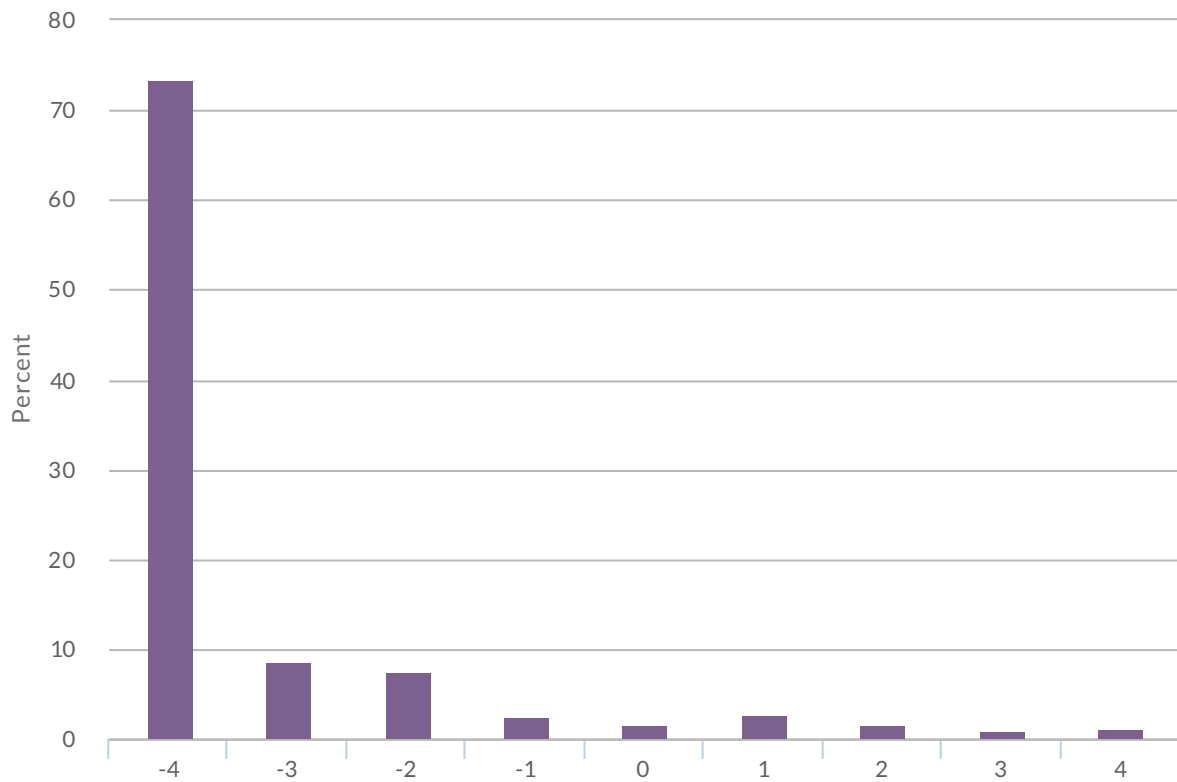
Condos



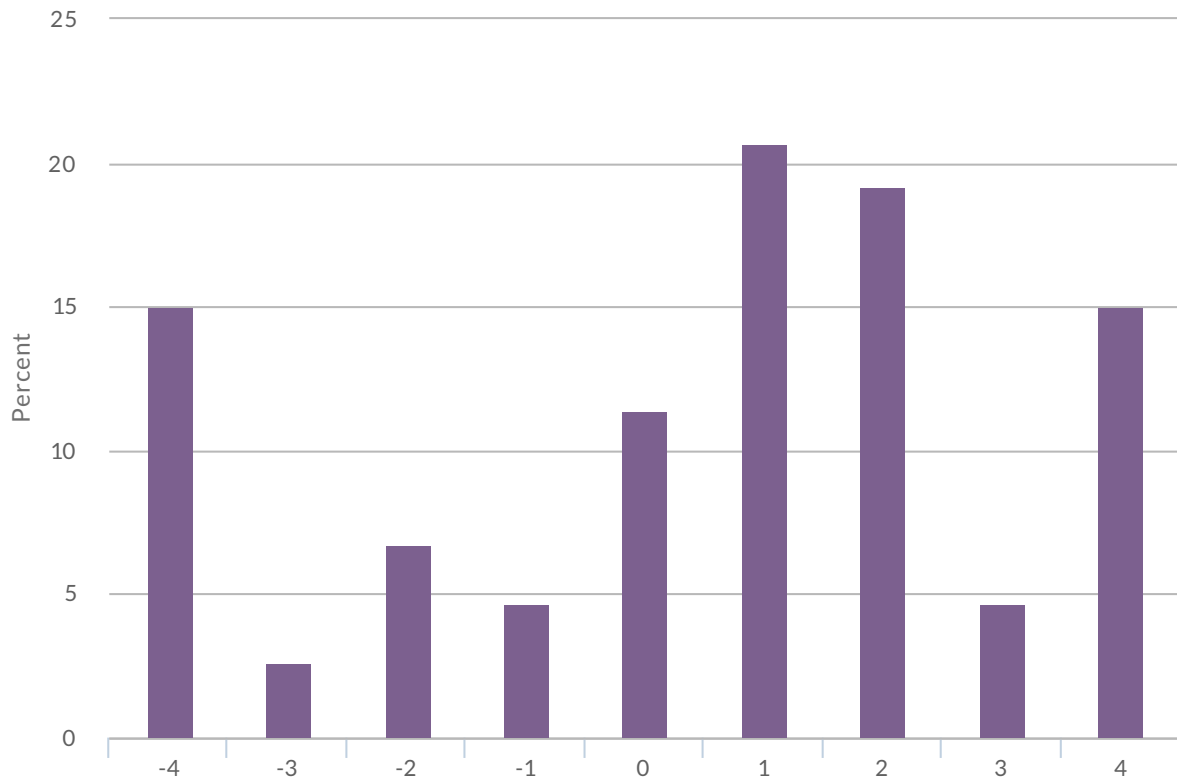
Twin homes



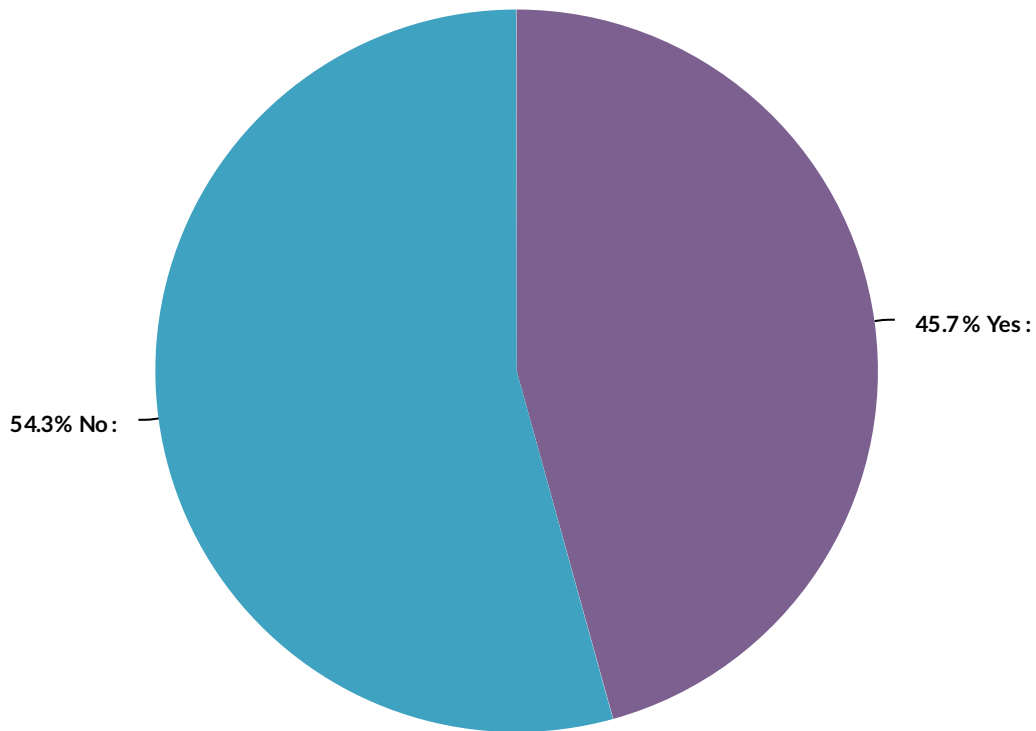
Apartments



Assisted living



30. Have you ever read the city's General Plan document?




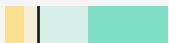
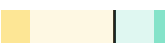
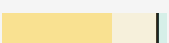
Value	Percent	Count
Yes	45.7%	127
No	54.3%	151
Total		278

31. You said that traffic was a major growth issue. Please rank the following items.

Overall Rank	Item	Rank Distribution	Score	Total Respondents
1	Speeding		777	208
2	Traffic flow efficiency		770	209
3	Increased noise		608	207
4	Failure to stop/yield		606	208
5	Increased air pollution		362	206





Lowest Rank Highest Rank

32. You mentioned that an "increase of living expenses" is a major growth issue. Please rank the following items

Overall Rank	Item	Rank Distribution	Score	Total Respondents
1	Increasing water rates		409	125
2	Increasing property taxes		394	125
3	Increasing sewer rates		274	125
4	Increasing garbage collection rates		173	125

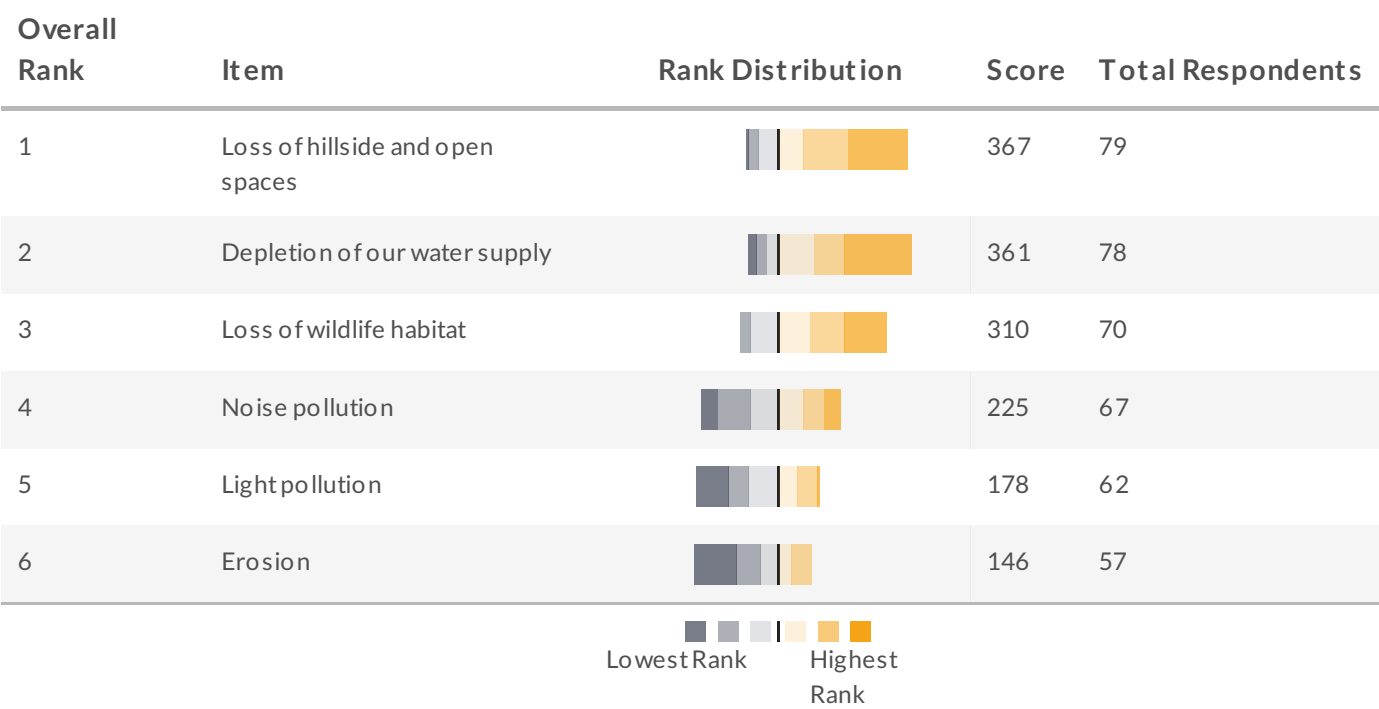
Lowest RankHighest Rank

33. You mentioned that an "altered lifestyle" is a major growth issue. Please rank the following items in order of concern.

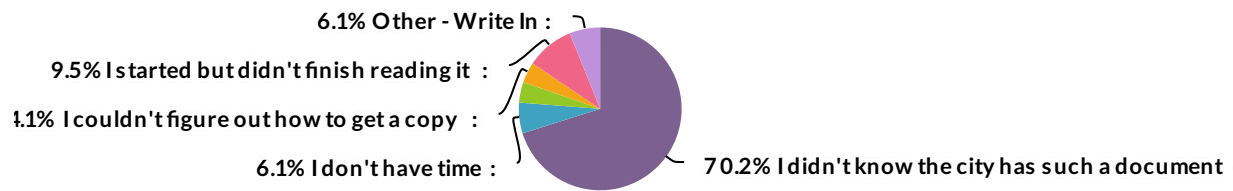
Overall Rank	Item	Rank Distribution	Score	Total Respondents
1	Decreased personal privacy		219	59
2	Changing animal rights		93	35
3	Reduction in ATV riding opportunities		78	35
4	Increasingly difficult to use parks and recreation facilities		75	34

Lowest RankHighest Rank

34. You mentioned that "environmental impact" is a major growth issue. Please rank the following items in order of concern.

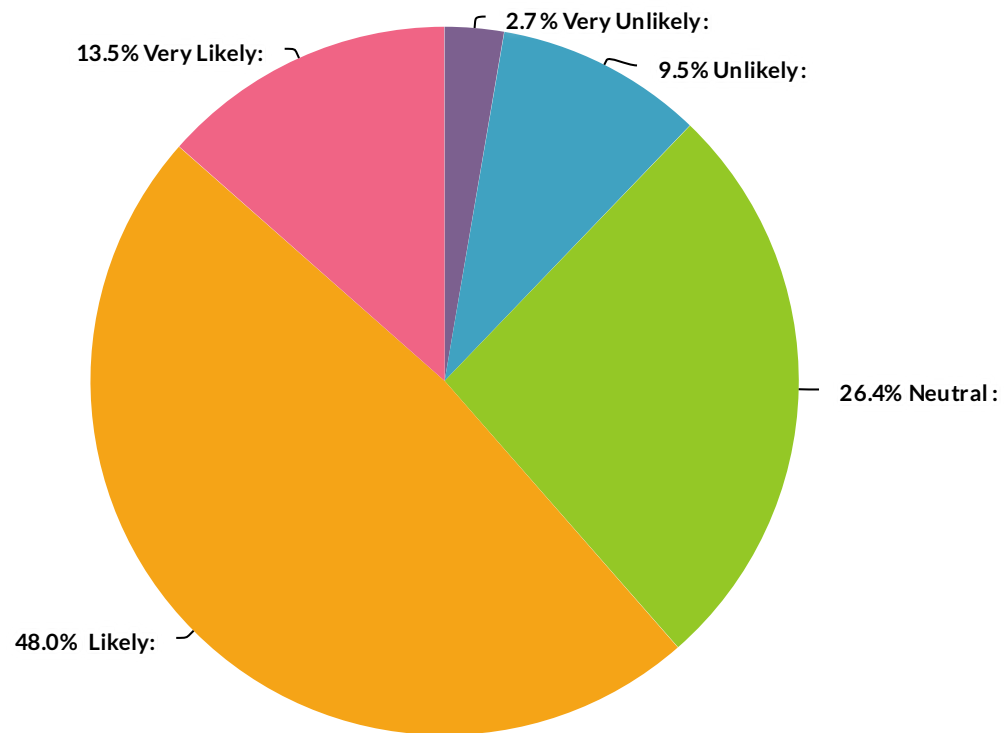


35. Which best describes your reason for not reading the city's General Plan?



Value	Percent	Count
I didn't know the city has such a document	70.3%	104
I don't have time	6.1%	9
I'm not interested	4.1%	6
I couldn't figure out how to get a copy	4.1%	6
I started but didn't finish reading it	9.5%	14
Other - Write In	6.1%	9
Total		148

36. How likely are you to read the General Plan in the future?



Value	Percent	Count
Very Unlikely	2.7%	4
Unlikely	9.5%	14
Neutral	26.4%	39
Likely	48.0%	71
Very Likely	13.5%	20
Total		148

37. How well do you align with the vision of the General Plan?

NPS Score:

-58.2



Promoters 7.4%



9

Passives 27.0%



33

Detractors 65.6%



80

Total 122

38. How well has the city managed growth as compared to the General Plan?

NPS Score:

-70.2

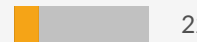


Promoters 5.8%



7

Passives 18.2%



22

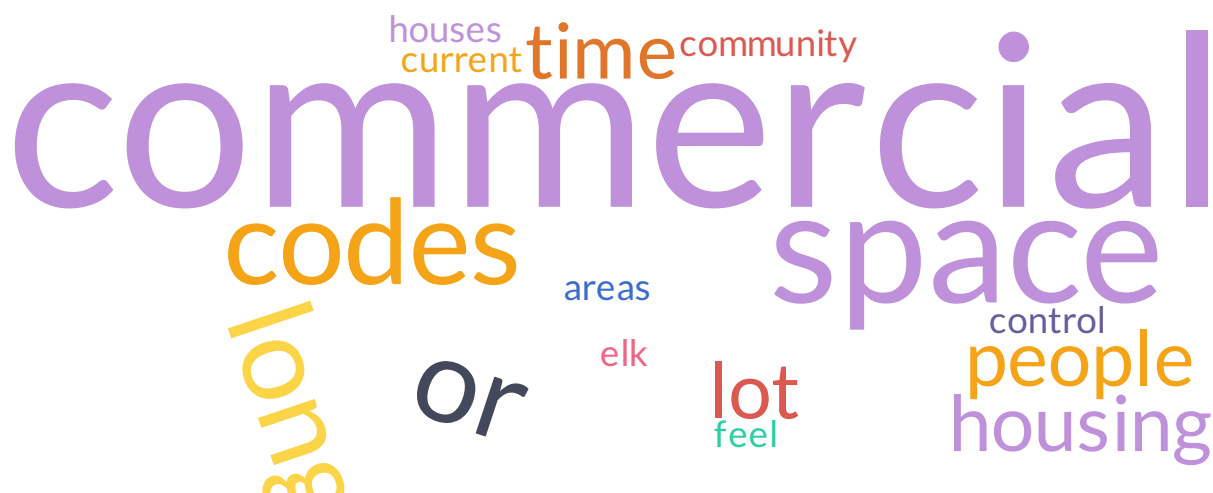
Detractors 76.0%



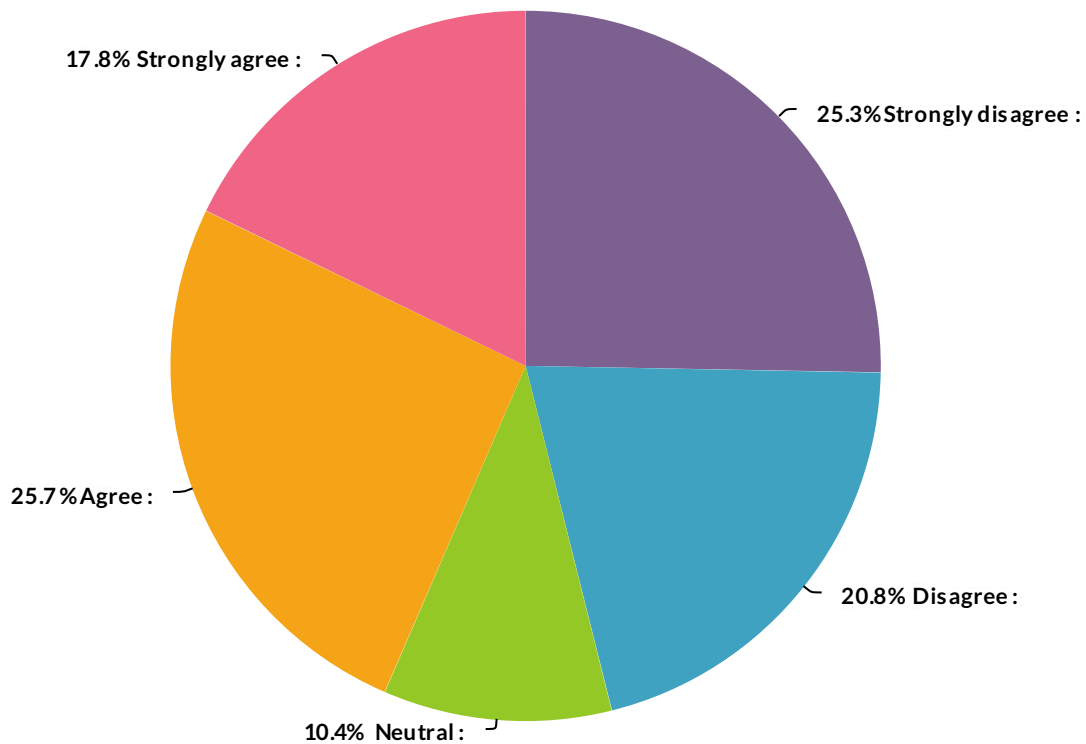
92

Total 121

39. What is missing in the General Plan?

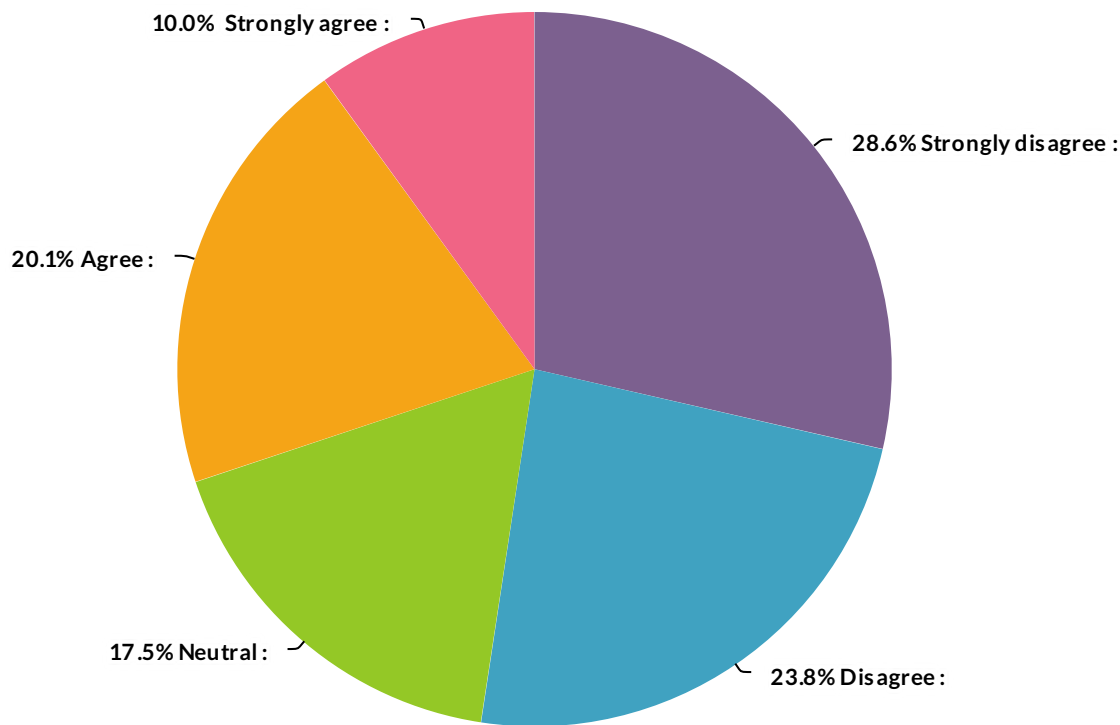


40. Do you agree or disagree that the city should actively pursue the development of commercial property for the purpose of collecting sales and use taxes?



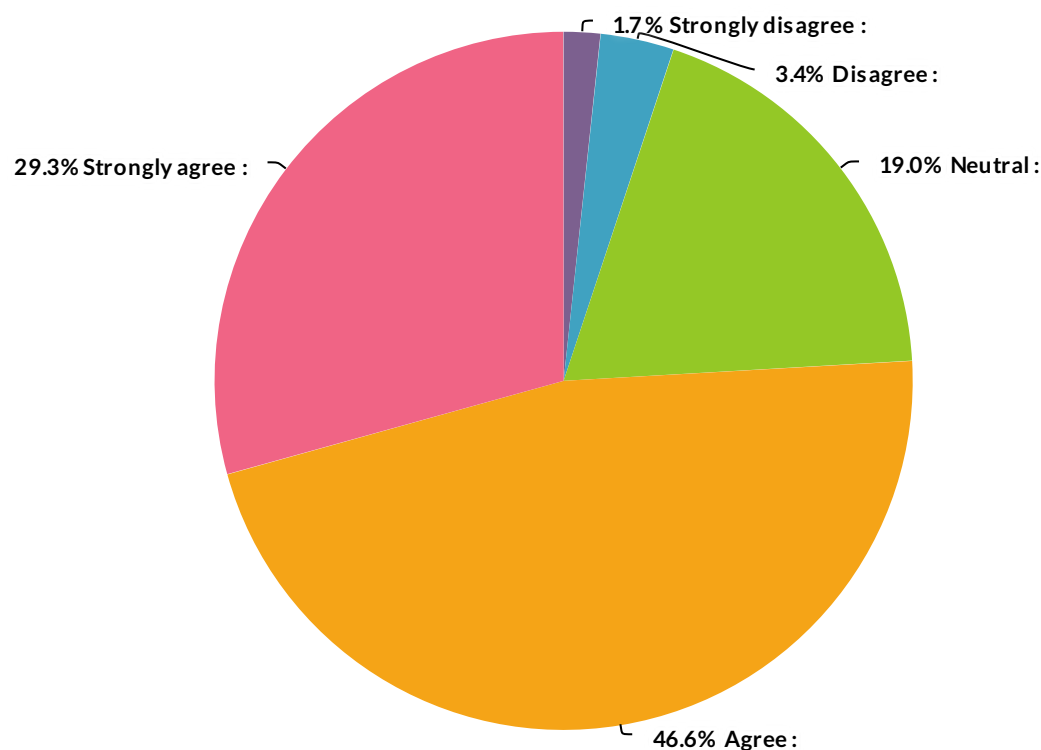
Value	Percent	Count
Strongly disagree	25.3%	68
Disagree	20.8%	56
Neutral	10.4%	28
Agree	25.7%	69
Strongly agree	17.8%	48
Total		269

41. Do you agree or disagree that the city should actively pursue commercial development for purposes other than collecting sales or use taxes?



Value	Percent	Count
Strongly disagree	28.6%	77
Disagree	23.8%	64
Neutral	17.5%	47
Agree	20.1%	54
Strongly agree	10.0%	27
Total		269

42. Do you agree or disagree that the city should actively pursue the annexation of additional commercial property?



Value	Percent	Count
Strongly disagree	1.7%	2
Disagree	3.4%	4
Neutral	19.0%	22
Agree	46.6%	54
Strongly agree	29.3%	34
Total		116

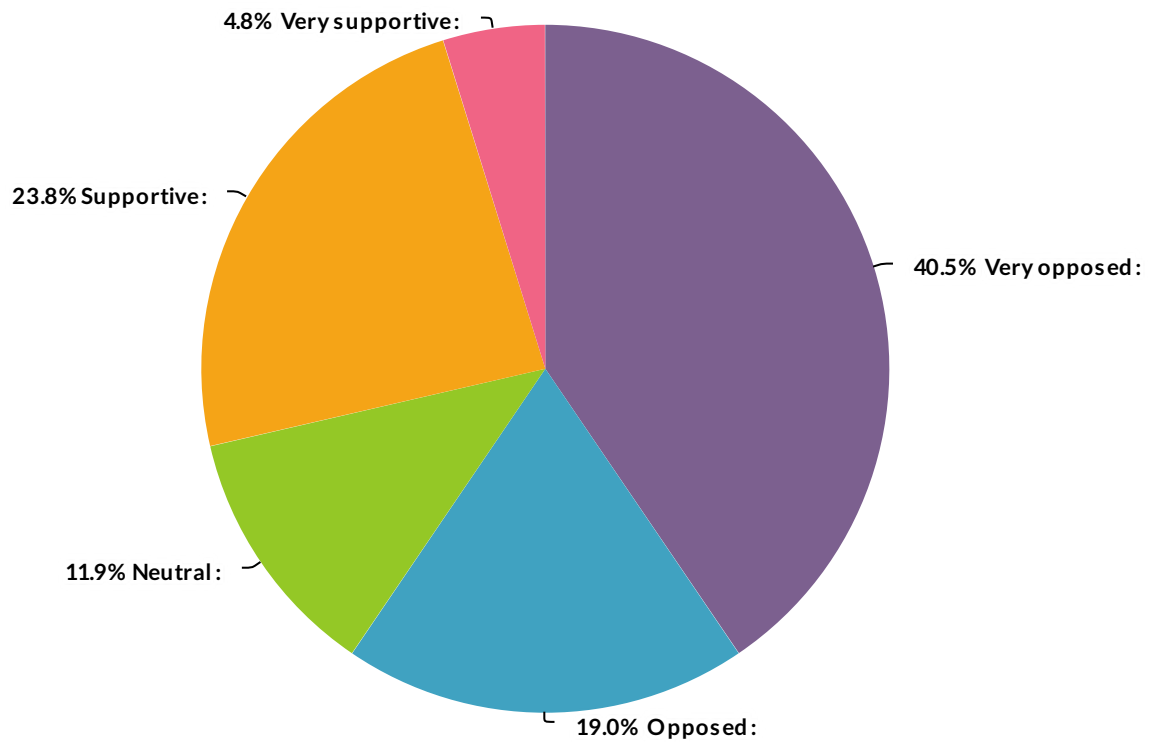
43. What is the minimum distance you'd be comfortable with between your home and the following retail establishments?

	Less than 0.1	0.1 - 0.25	0.25 - 0.5	0.6 - 1.0	More than 1.0	Don't allow in Elk Ridge
Gas station	9 7.8%	12 10.3%	18 15.5%	32 27.6%	23 19.8%	22 19.0%
Convenience store (no fuel)	12 10.3%	10 8.6%	19 16.4%	32 27.6%	29 25.0%	14 12.1%
Recreation center	27 23.3%	13 11.2%	25 21.6%	23 19.8%	23 19.8%	5 4.3%
Restaurant	9 7.8%	11 9.5%	21 18.1%	32 27.6%	31 26.7%	12 10.3%
Fast food	7 6.0%	7 6.0%	14 12.1%	24 20.7%	29 25.0%	35 30.2%

44. How favorable are you to a property tax increase in order to fund the following?

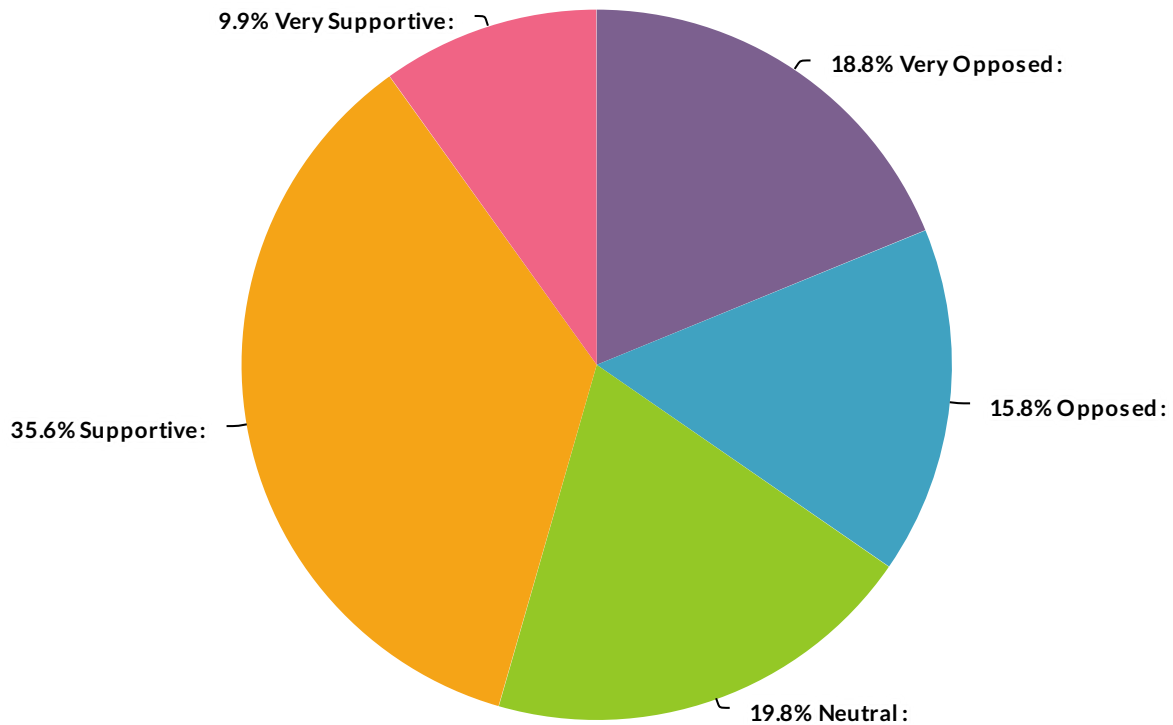
	Very Unfavorable	Unfavorable	Neutral	Favorable	Very Favorable
additional recreation facilities	11 11.7%	17 18.1%	17 18.1%	33 35.1%	16 17.0%
a cemetery	8 17.0%	3 6.4%	14 29.8%	17 36.2%	5 10.6%
a civic center	1 2.0%	8 16.0%	9 18.0%	24 48.0%	8 16.0%
a library	2 2.8%	9 12.5%	10 13.9%	33 45.8%	18 25.0%

45. You indicated that you are dissatisfied with the snow removal service provided by the city. How supportive would you be to a property tax increase to improve this service?



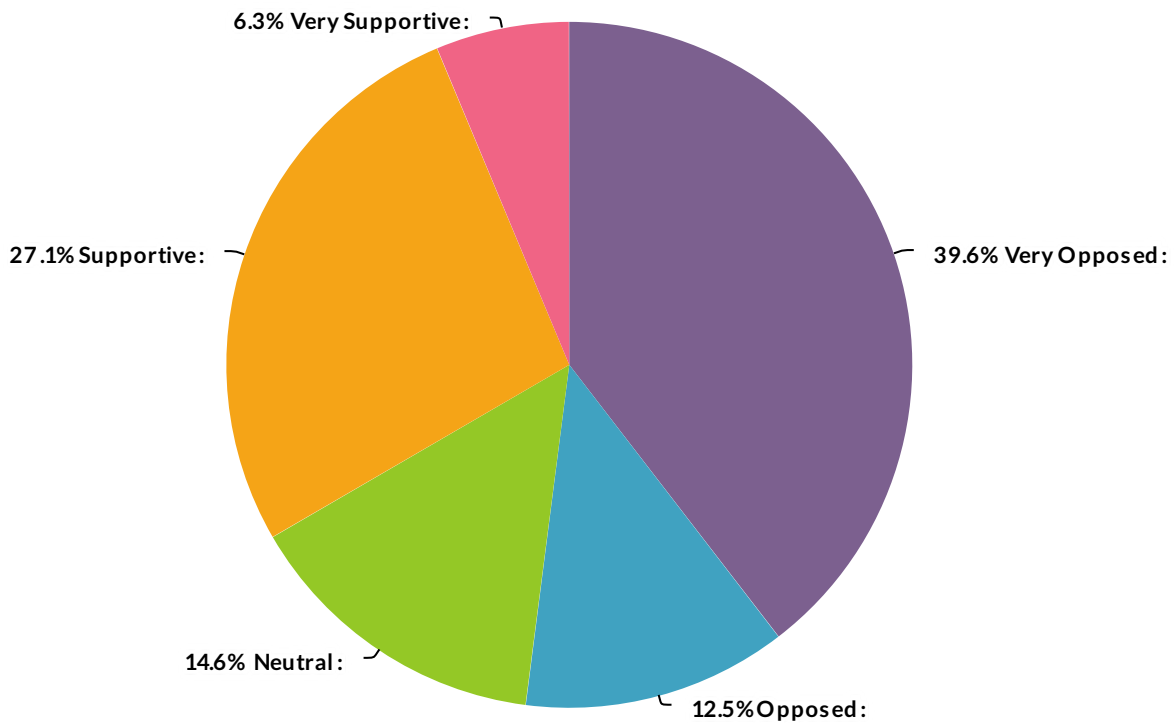
Value	Percent	Count
Very opposed	40.5%	17
Opposed	19.0%	8
Neutral	11.9%	5
Supportive	23.8%	10
Very supportive	4.8%	2
Total		42

46. You indicated that you are dissatisfied with our city's roads. How supportive would you be to a property tax increase to improve our roads?



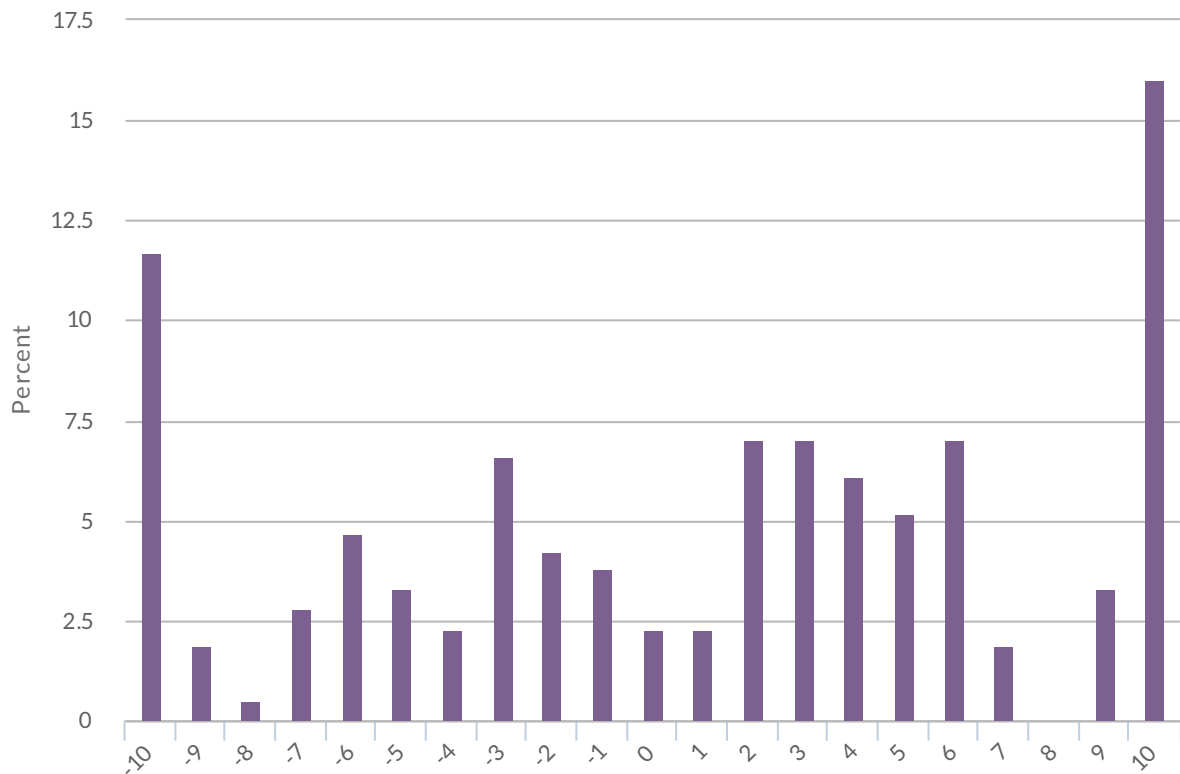
Value	Percent	Count
VeryOpposed	18.8%	19
Opposed	15.8%	16
Neutral	19.8%	20
Supportive	35.6%	36
VerySupportive	9.9%	10
Total		101

47. You indicated that you are not satisfied with Law Enforcement within the city. How supportive would you be to a property tax increase for additional law enforcement presence or reduced response times?

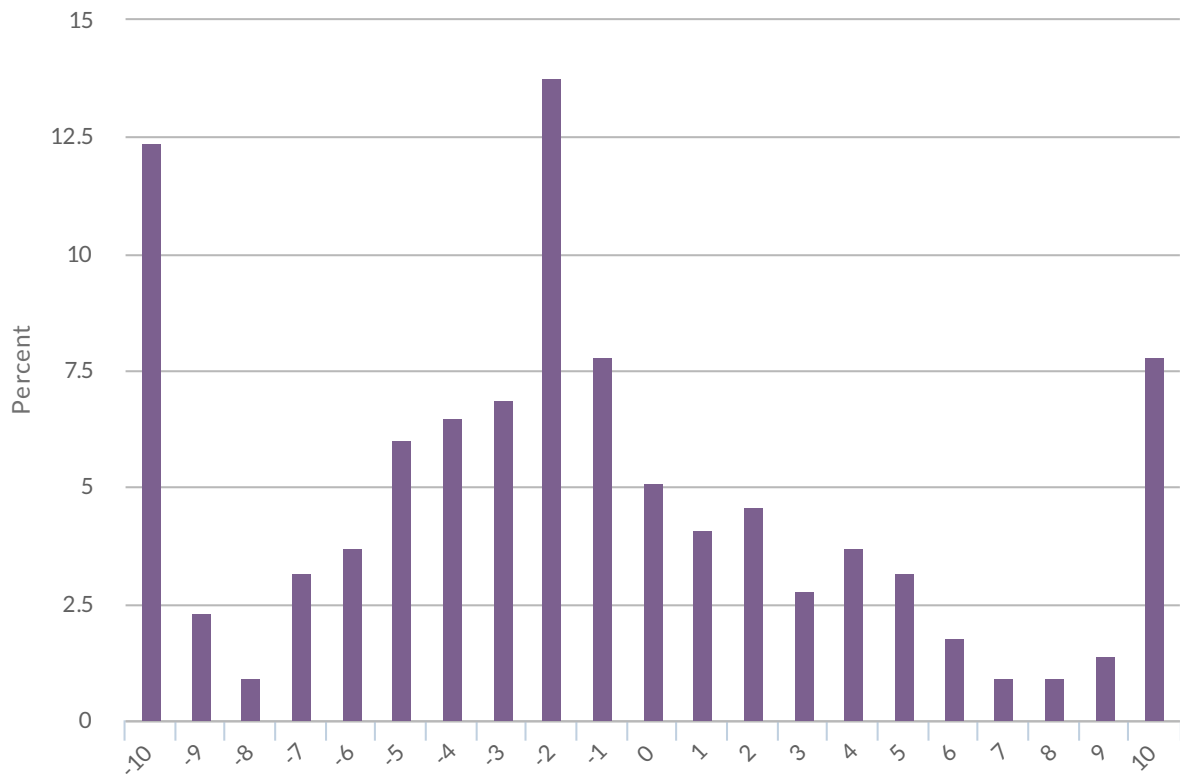


Value	Percent	Count
Very Opposed	39.6%	19
Opposed	12.5%	6
Neutral	14.6%	7
Supportive	27.1%	13
Very Supportive	6.3%	3
Total		48

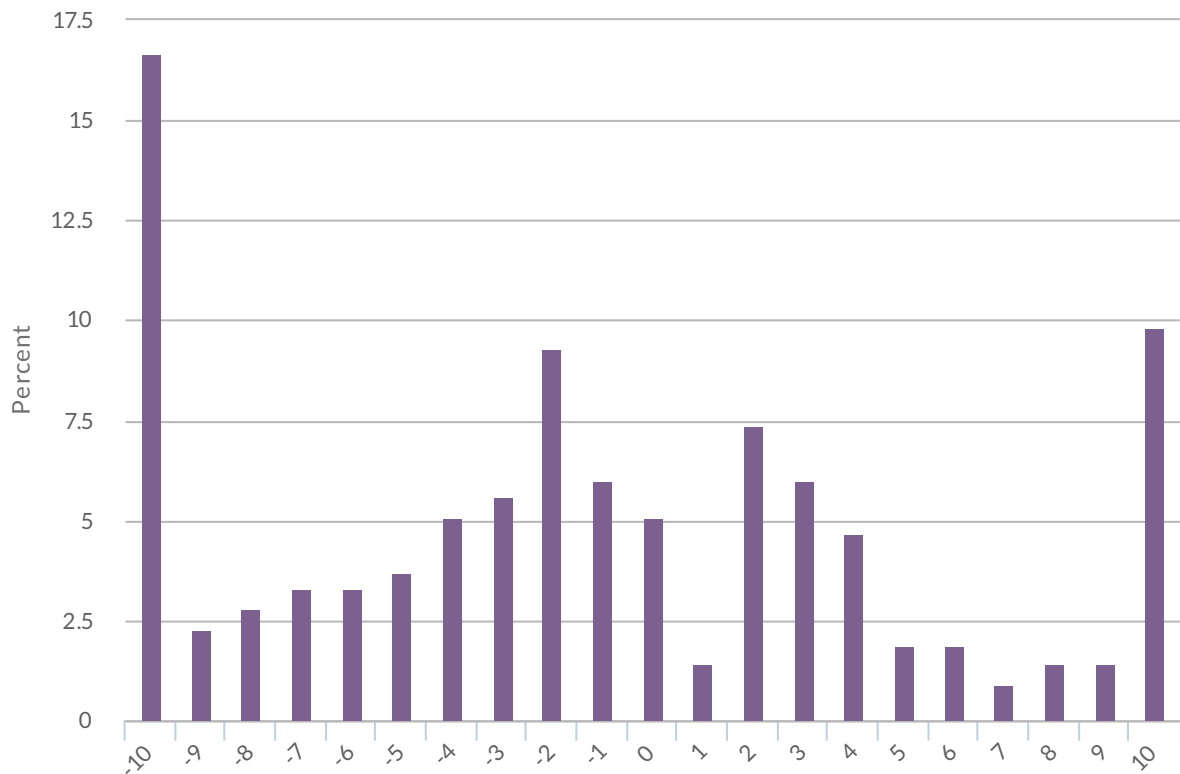
48. How would you suggest the city balance the general budget given the choice between increased property taxes and actively pursuing commercial development?



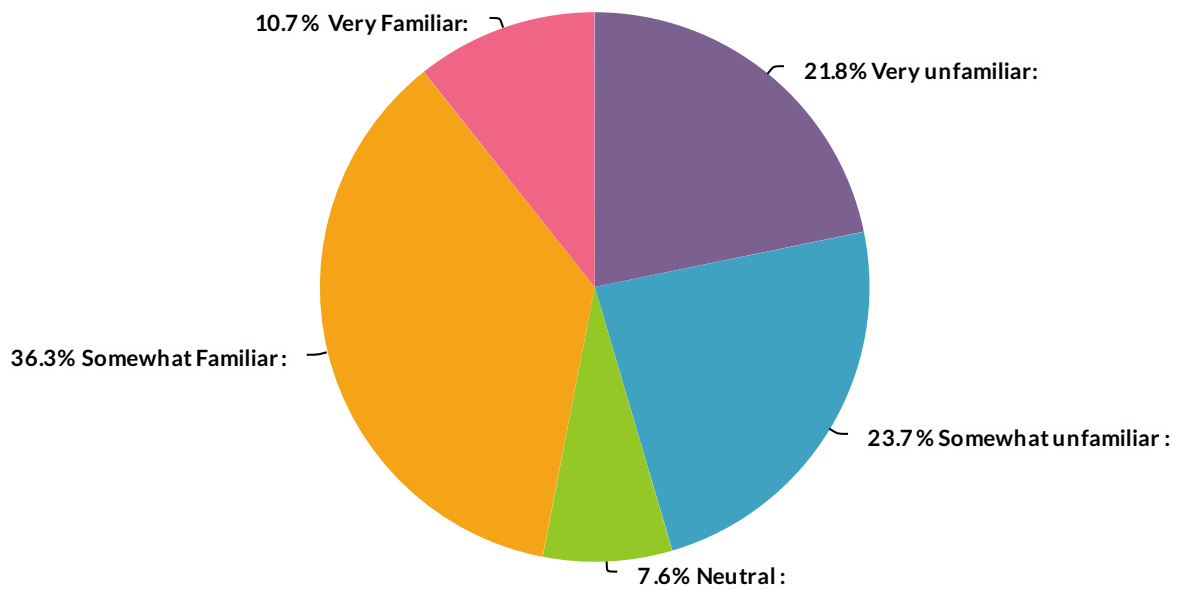
49. How would you suggest the city balance the general budget given the choice between increased property taxes and reducing service levels such as snow removal or law enforcement?



50. How would you suggest the city balance the general budget given the choice between pursuing commercial development and reducing service levels such as snow removal or law enforcement?

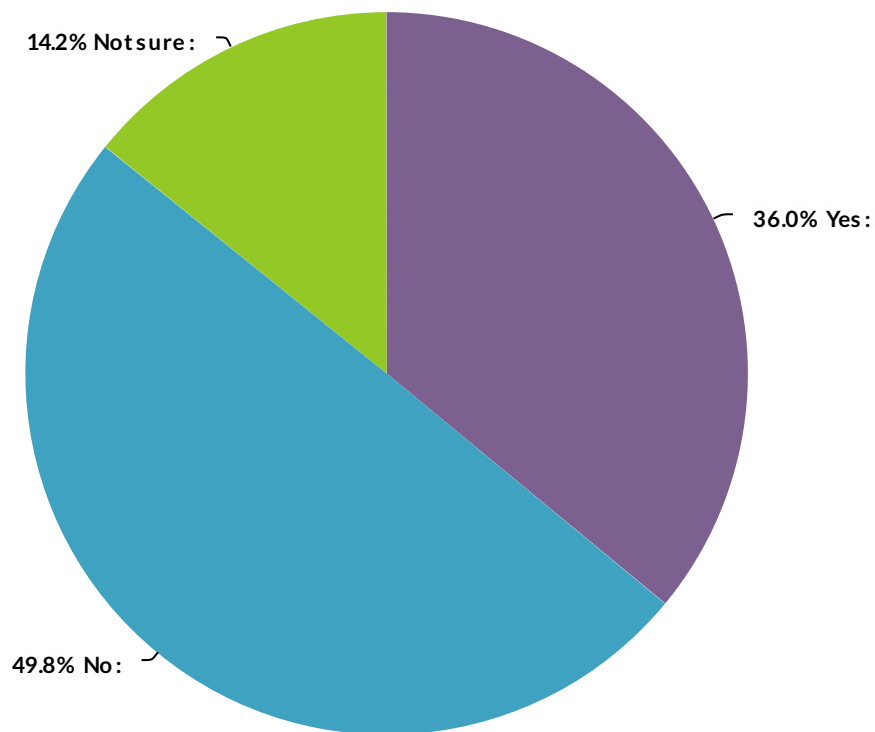


51. How familiar are you with the nuisance ordinances?



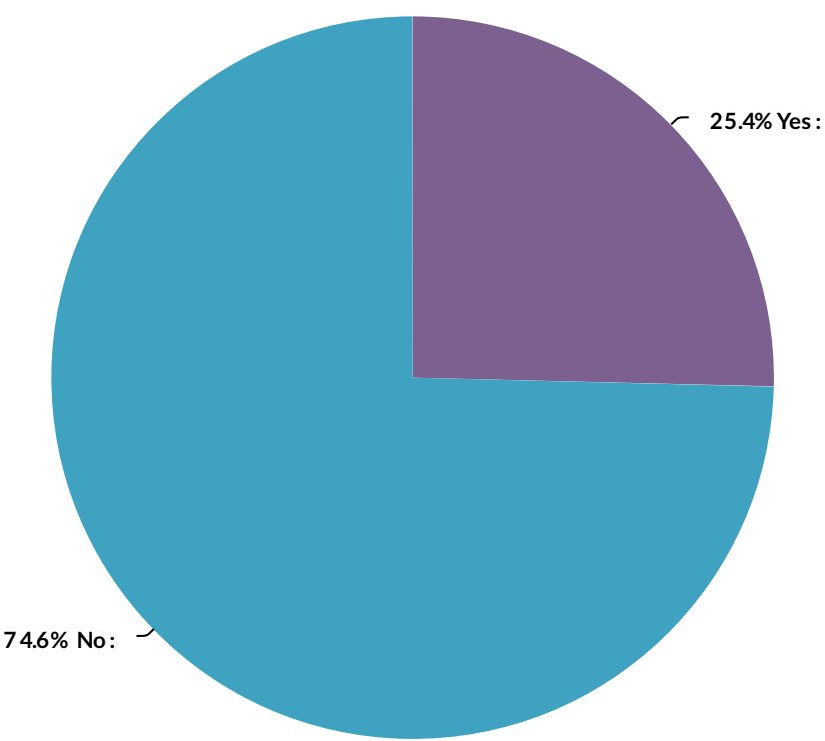
Value	Percent	Count
Very unfamiliar	21.8%	57
Somewhat unfamiliar	23.7%	62
Neutral	7.6%	20
Somewhat Familiar	36.3%	95
Very Familiar	10.7%	28
Total		262

52. Are you aware of a current nuisance violation?



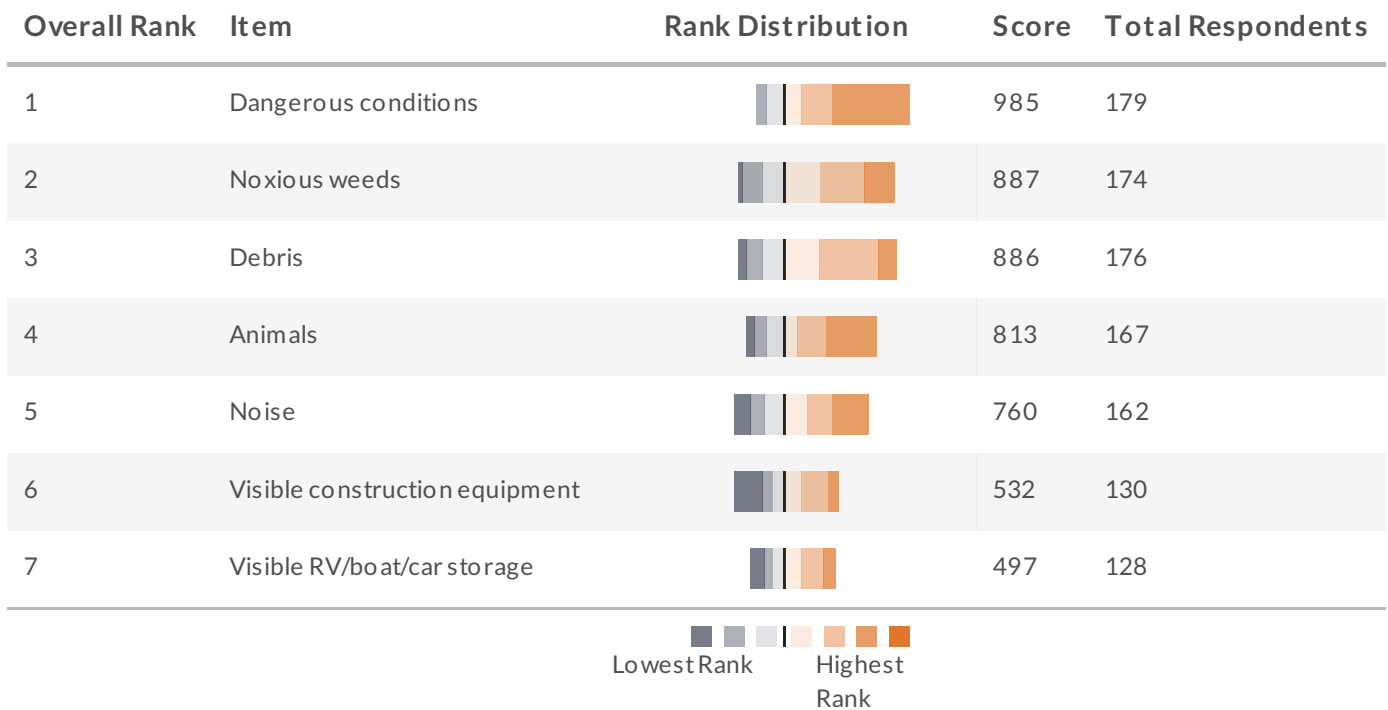
Value	Percent	Count
Yes	36.0%	94
No	49.8%	130
Not sure	14.2%	37
Total		261

53. Are you currently being adversely affected by a nuisance violation?

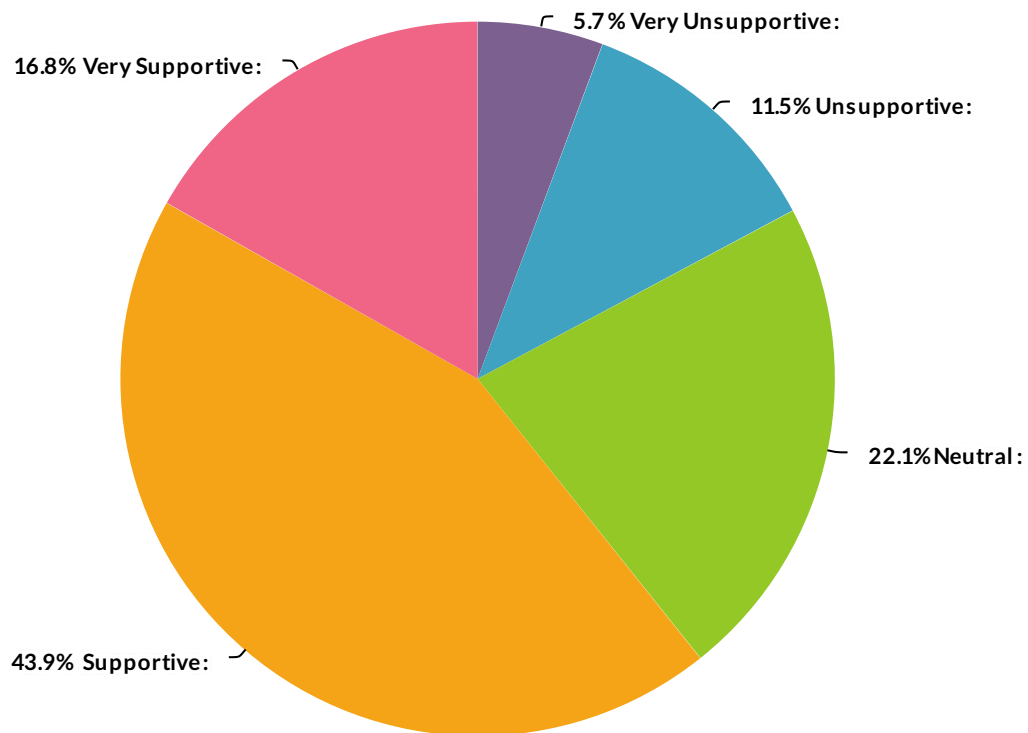


Value	Percent	Count
Yes	25.4%	66
No	74.6%	194
Total		260

54. Rank the following nuisances you would like to see the city be more aggressive in enforcing.

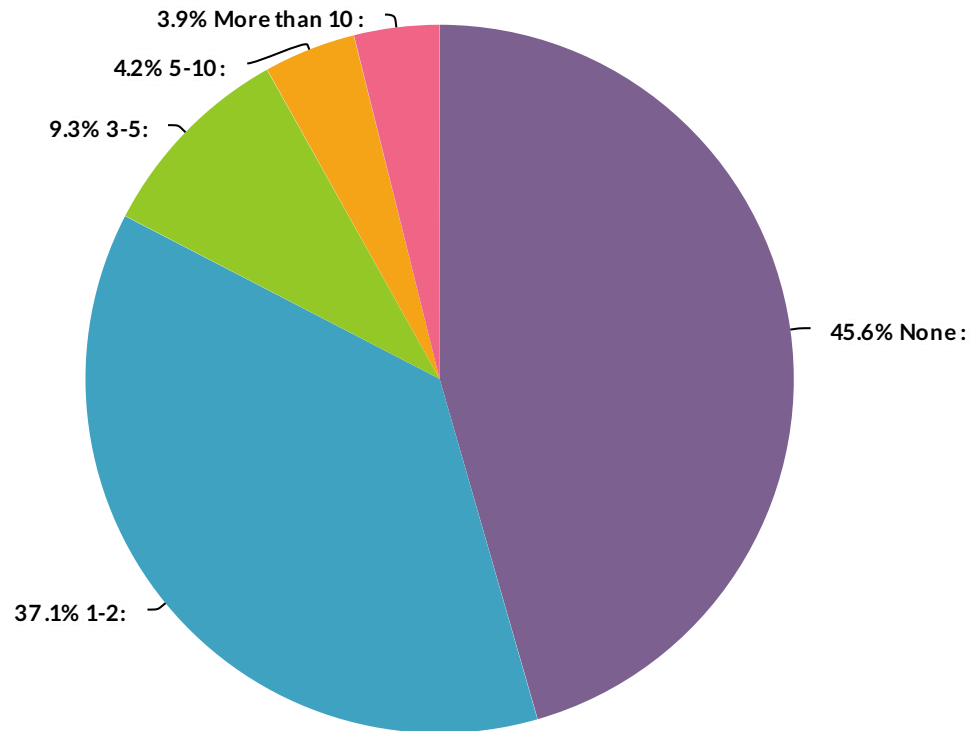


55. If your neighbor is unwilling to remedy a nuisance violation how supportive would you be to the city taking judicial action?



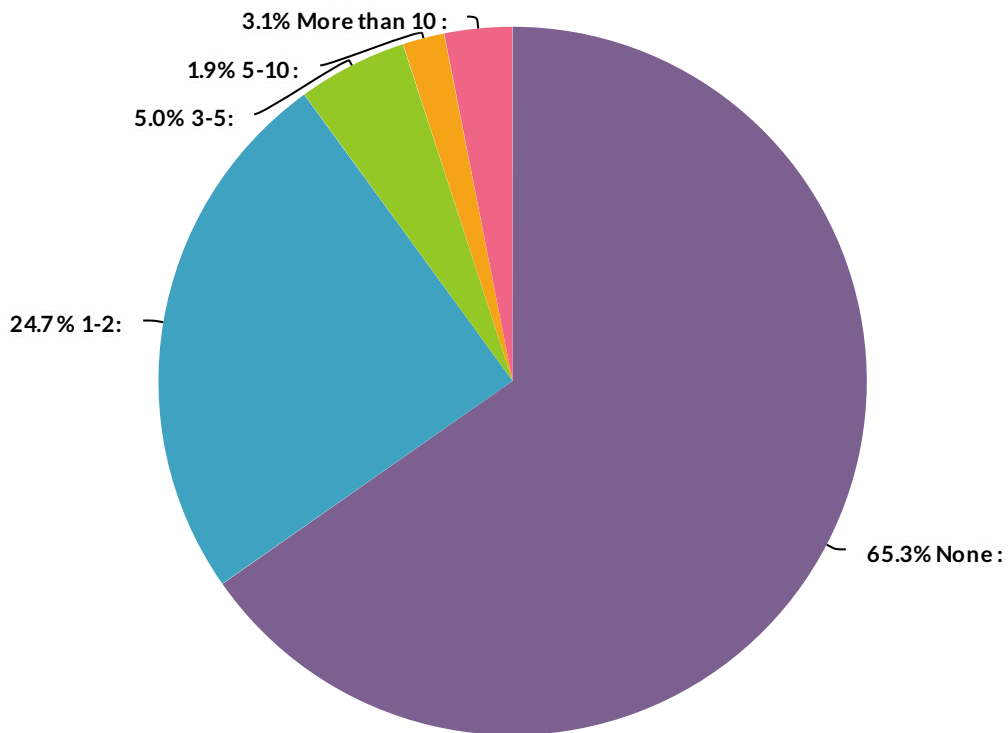
Value	Percent	Count
Very Unsupportive	5.7%	15
Unsupportive	11.5%	30
Neutral	22.1%	58
Supportive	43.9%	115
Very Supportive	16.8%	44
Total		262

56. How many city council meetings have you attended in the past 24 months?

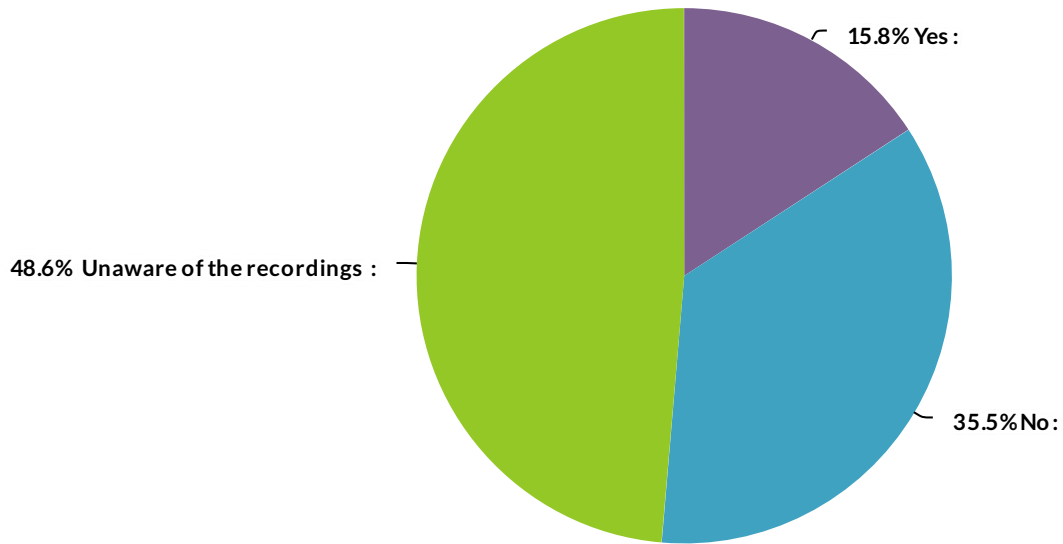


Value	Percent	Count
None	45.6%	118
1-2	37.1%	96
3-5	9.3%	24
5-10	4.2%	11
More than 10	3.9%	10
Total		259

57. How many planning commission meetings have you attended in the past 24 months?

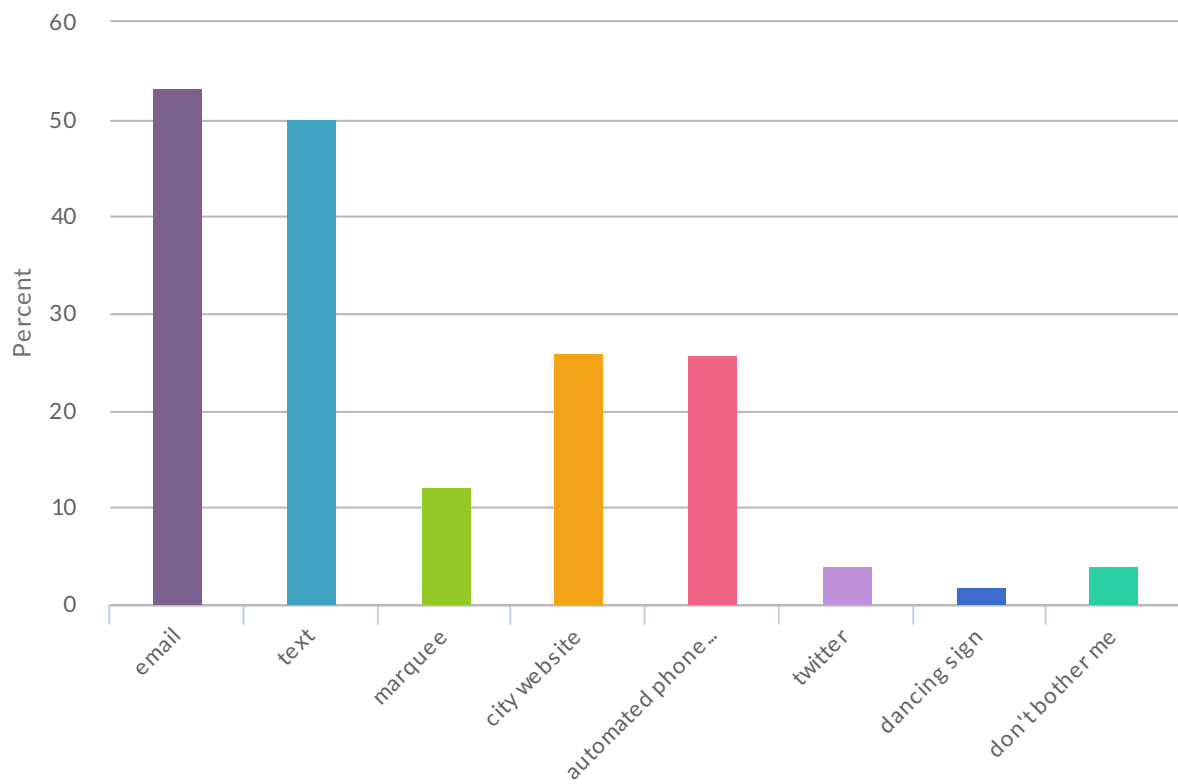


58. Have you ever watched a YouTube recording of any town council meeting?



Value	Percent	Count
Yes	15.8%	41
No	35.5%	92
Unaware of the recordings	48.6%	126
Total		259

59. City council and planning commission meetings require a minimum of 24 hours notice. In addition to state required methods of notification how would you prefer to be notified?



Value	Percent	Count
email	53.3%	137
text	50.2%	129
marquee	12.1%	31
city website	26.1%	67
automated phone message	25.7%	66
twitter	3.9%	10
dancing sign	1.9%	5
don't bother me	3.9%	10