

Our Class Policies

We are happy to provide classes for our customers, so we have adopted this policy about class cancellations.

Class Registration:

To reserve a space in a class, it is necessary to pre-register and pre-pay for all classes. Registration may be done in person, online or by phone using a credit card. To help prevent cancellations, students are encouraged to register early. In the event that you wish to bring someone with you to class, a separate class registration for that person will be necessary.

Cancellations & Refunds:

If you must cancel your class, we need to be notified a minimum of 5 days before the class is scheduled. If you cancel 5 days before the class you will be given a refund, otherwise a refund is not given in the case of a student cancellation. You may send a friend in your place if you wish. At 5 days we guarantee the attendance to the teacher so she/he can properly prepare for the class. Class fees are non-refundable unless the class is cancelled by the shop. Classes may be cancelled if we do not have a minimum number of enrollments 48 hours prior to the beginning date of the class. You will be notified if a class is cancelled and your class fee will be refunded only if the shop cancels the class. Refunds for shop cancelled classes will be refunded the same way they were paid for. Example is if you paid for the class with your credit card you will be credited the class fee back to that credit card. If you cancel the class as a student you will be issued a store credit, or you can take another class.

Supplies:

Unless otherwise noted, supplies are not included in the class fee. Please purchase supplies in advance at the shop. Supply lists for every class are available for pick up at the store, online, or may be emailed or mailed upon request.

Sewing Machines:

Sewing & Quilting classes require basic machine knowledge unless otherwise noted. Make sure your machine is in good working order and you are familiar with using it before class.

Children & Pets:

Children are not allowed in the classroom unless they are attending as a student in a class offered for children and cannot be left unattended in the store while you are in a class. Pets are not allowed in the classroom with the exception of service dogs.