

A1 Quilting Machines, Inc. Limited Warranty

A1 Quilting Machines, Inc., Springfield, MO, U.S.A. warrants its new products manufactured by A1 Quilting Machines, Inc. to be free from defects in material and workmanship under normal use and service for a period of 3 years (thirty six (36) months) after delivery to the purchaser.

A1 Quilting Machines, Inc. warrants the machine casting against cracks for 10 years, unless the machine has been dropped or mishandled. This does not cover normal wear and tear, faded or discolored paint.

A1 Quilting Machines, Inc.'s obligation under this warranty is limited to repairing or replacing, at our discrepancy, any part or parts which, within the thirty six (36) month period as above set forth shall be returned to A1 Quilting Machines, Inc., Springfield, MO.

The repair or replacement of defective parts under this warranty shall be made by A1 Quilting Machines, Inc. without charge for parts, or labor for the actual repair of such defective parts, except use or sales taxes or import duties, if any, on the replacement parts.

The provisions of this warranty do not apply to any A1 service parts or products therefore which have been subject to misuse, negligence or accidents or which shall have been repaired or altered outside of A1 Quilting Machines, Inc. factory or by an A1 authorized dealer in any way so as in the judgment of A1 Quilting Machines, Inc. to affect its performance, stability or reliability nor to normal maintenance service such as timing, cleaning, oiling and other maintenance performed or the replacement of service items (such as light bulbs, laser lights, needles, hook assemblies, and bobbin cases) made in connections with such services or required as maintenance, or to normal deterioration of appearance items (such as paint) due to wear and exposure, or to accessories, or service parts sold separately which have been improperly installed.

Voided Warranty Items

Needle Bar and Presser Foot:

Voided warranty items:

1. Bent needle bar, i.e.: Impact to rulers, clamps, pins, etc.
2. Stripped needle bar screws, i.e.: installing screws crooked, wrong size screw, etc. Please be very careful when installing screws with any sewing machine.

Hook Assembly:

Voided warranty items:

1. Burrs on Hook from improper timing, needle strikes, etc.

Bobbin Case:

Voided warranty items:

1. If you drop it: this deforms or bends it and voids the warranty.
2. If you remove the backlash spring it will not be covered by the warranty.

Electronics:

Voided warranty items:

Circuit Boards:

1. Needle Positioning Board located by pulley on main shaft at rear of machine: Improper adjustment resulting in magnet on pulley, hitting sensors on circuit board, resulting in sensor(s) removal in a rapid flying across the room motion. Please call A1 or an Authorized Dealer before making ANY adjustment to this clear plastic Disc. (Said disc rarely needs to be adjusted, as the stopping position is adjusted electronically.)
2. Motor Controller Adjustment (White) Screws: These Screws are delicate adjustment screws, with stops at both ends of the travel, (white screws have a stopping point, DO NOT tighten beyond this point) over tightening of the screws resulting in busting the entire part off the circuit board will void the warranty. These are VERY delicate parts, please be gentle.

Encoder:

Voided warranty items:

1. Bent encoders shafts, ALWAYS remove encoder from the machine before removing it from the table. (This is the encoder with the flat bracket without the angle.)

KEEP THE BOX THAT YOUR MACHINE HEAD CAME IN. IF YOU HAVE TO RETURN IT TO A1 FOR REPAIRS. THERE WILL BE A \$70.00 CHARGE TO REPLACE THE BOX.

A1 Quilting Machines provides a 1 year (12 month) limited warranty on the machines florescent light fixture and the bobbin winder.

The use of a butter knife on any part of this machine will void all warranties! (And we will be able to tell!!)

ALWAYS CONTACT A1 BEFORE SHIPPING MACHINE OR PARTS.

OUTSIDE OF THE UNITED STATES, YOU MUST OBTAIN WRITTEN PERMISSION TO RETURN YOUR MACHINE FOR REPAIRS.

To the extent allowed by applicable law, *THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED IN FACT OR BY LAW, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE REMEDIES OF REPAIR OR REPLACEMENT AS ABOVE SET FORTH ARE THE ONLY REMEDIES UNDER THIS WARRANTY. A1 QUILTING MACHINES, INC. DISCLAIMS ANY OBLIGATION OR LIABILITY WHETHER IN CONTRACT OR IN TORT (AND WHETHER FOR NEGLIGENCE, STRICT LIABILITY, PRODUCT LIABILITY OR OTHERWISE), INCLUDING LOSS OF USE OF THE PRODUCT WARRANTED, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS OR ANY OTHER DIRECT, CONSEQUENTIAL, SPECIAL OR INCIDENTAL DAMAGES, THIS WARRANTY IS IN LIEU OF ANY OTHER OBLIGATION OR LIABILITY ON THE PART OF A1 QUILTING MACHINES, INC. TO ANYONE OF ANY NATURE WHATSOEVER* by reason of the manufacture, lease sale, or use of the warranted products and A1 Quilting Machines, Inc. neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with such warranted products.