

Utility Payment Policy

If payment is received before 5:00pm on 24th:

- Delinquent balance is due

If payment is not received before 5:00pm on 24th:

- Delinquent balance must be paid
- Current balance must be paid
- Late fee must be paid
- Finance charges must be paid
- Disconnect and reconnect fees must be paid
- Same-day reconnect fee of \$10.00 may be paid (which guarantees same day reconnection.)

Example for Resident:

Past Due Amount:	\$ 80.00
Current Due:	\$ 70.00
Total Balance:	<u>\$150.00</u>

BEFORE 5:00pm on 24 th , the amount that must be paid to <u>continue service</u> :		AFTER 5:00pm on 24 th , the amount that must be paid to <u>continue service</u> :	
Delinquent Balance	\$80.00	Delinquent Balance	\$ 80.00
		Current Balance	\$ 70.00
		Late Fee	\$ 5.00
		Finance Charge	\$.80
		Disconnect Fee	\$ 20.00
		Reconnect Fee	\$ 20.00
Total to continue service:	\$80.00	Total to continue service:	\$195.80

****Payments put into the drop box after 5:00pm on the 24th will not meet the 5:00pm deadline and will be subject to disconnect.**